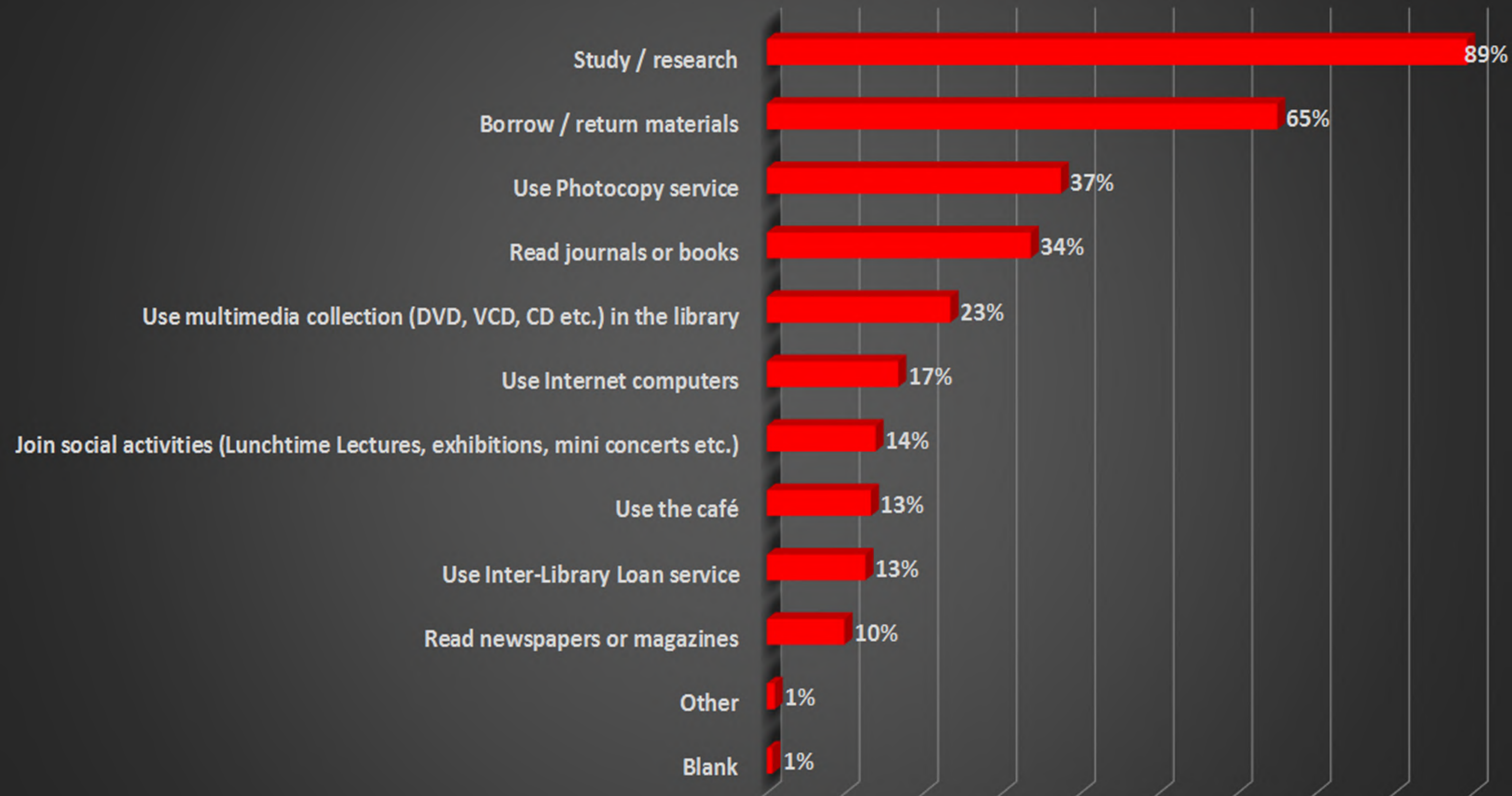
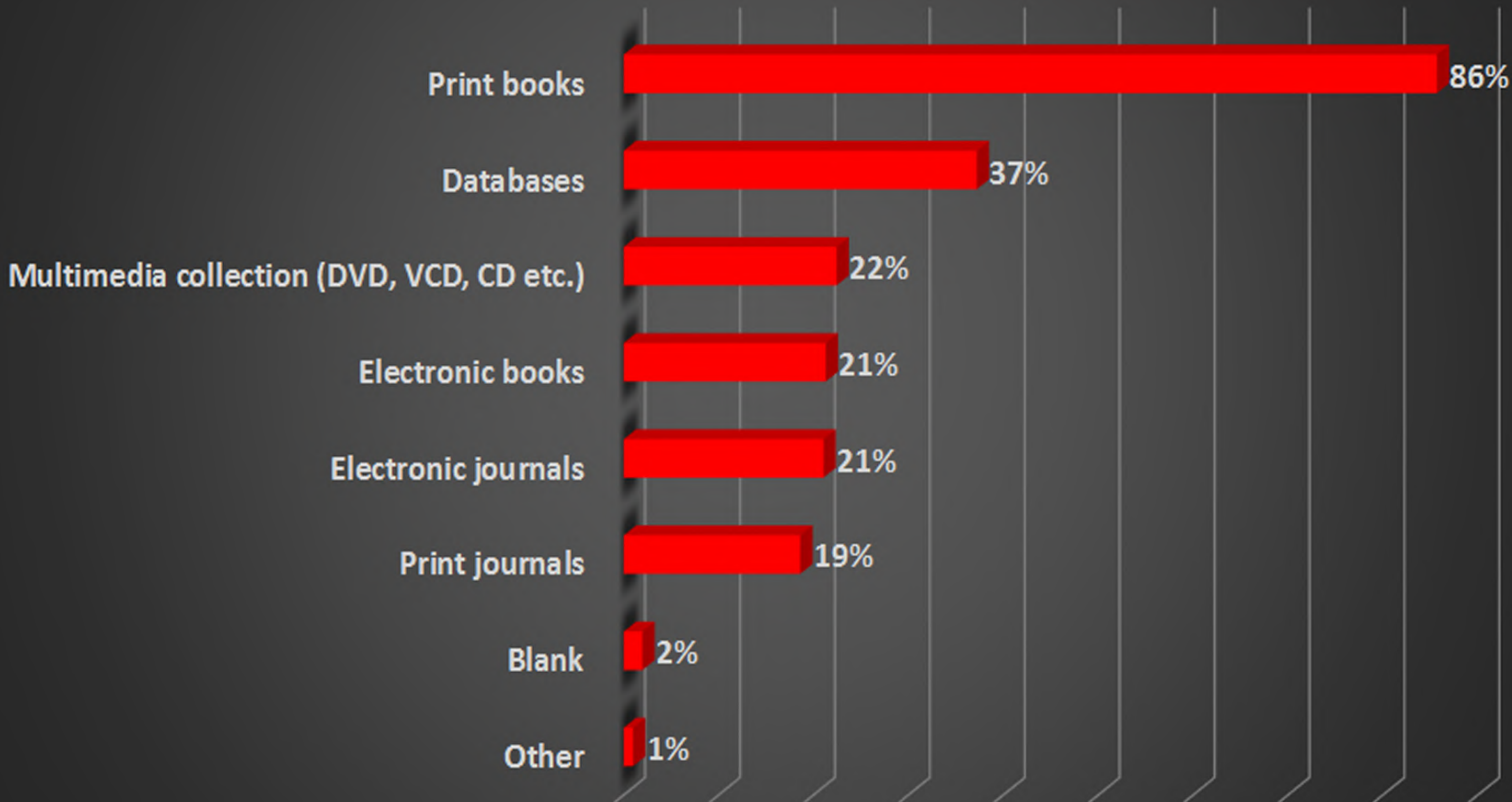


1 - For what reasons do you come to Bilkent University Library?

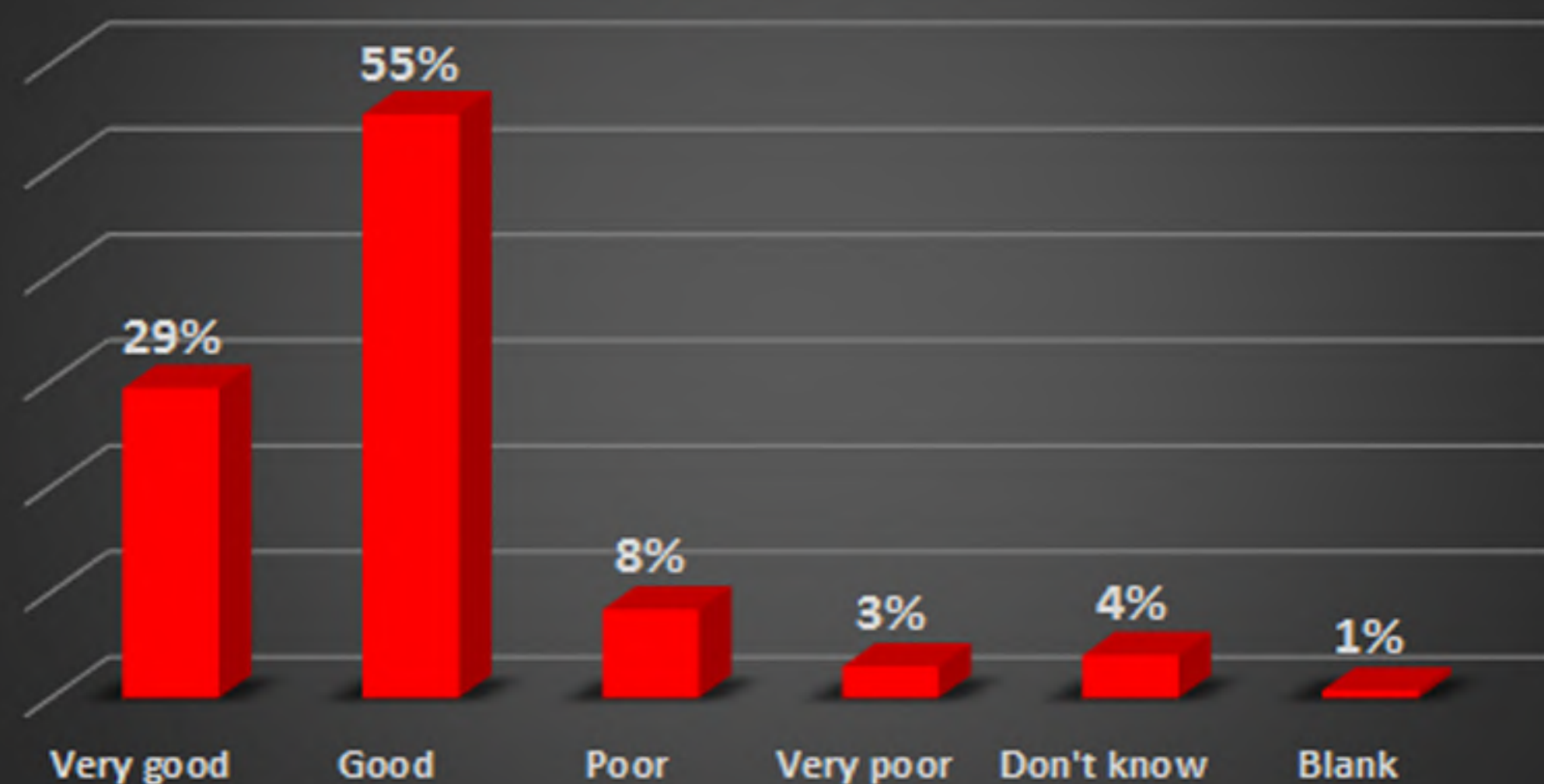


2 - Which of the following resources in the library collection do you use regularly?

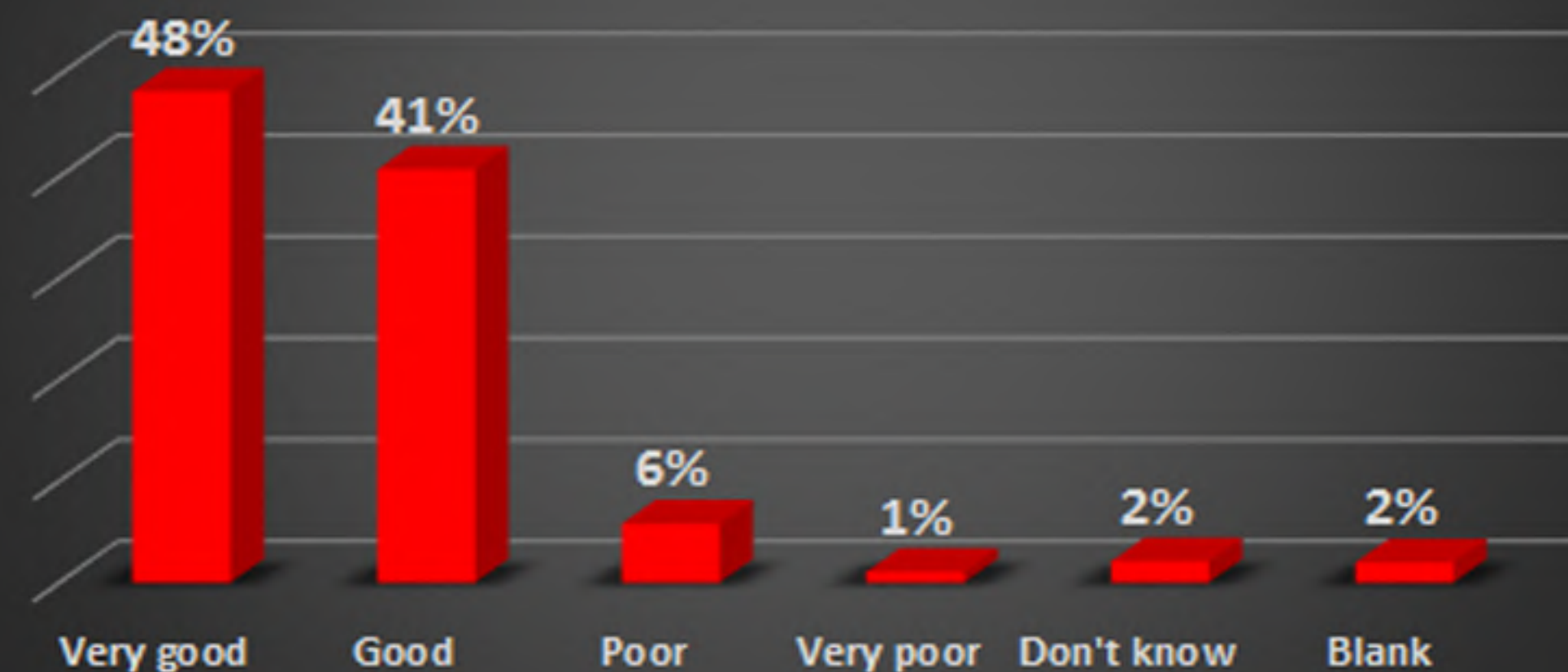


3 - Please evaluate the library collection according to the following criteria.

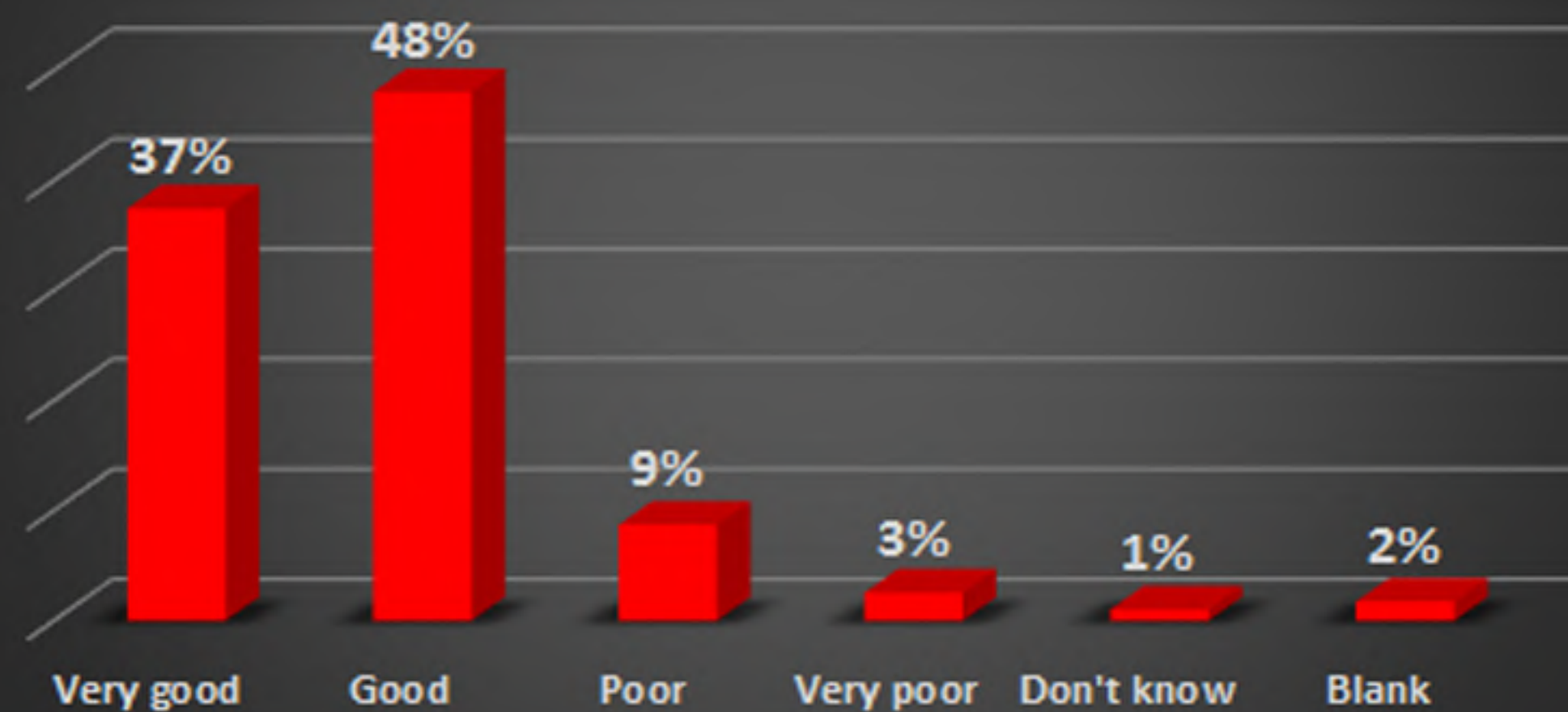
Up-to-date



Subject range

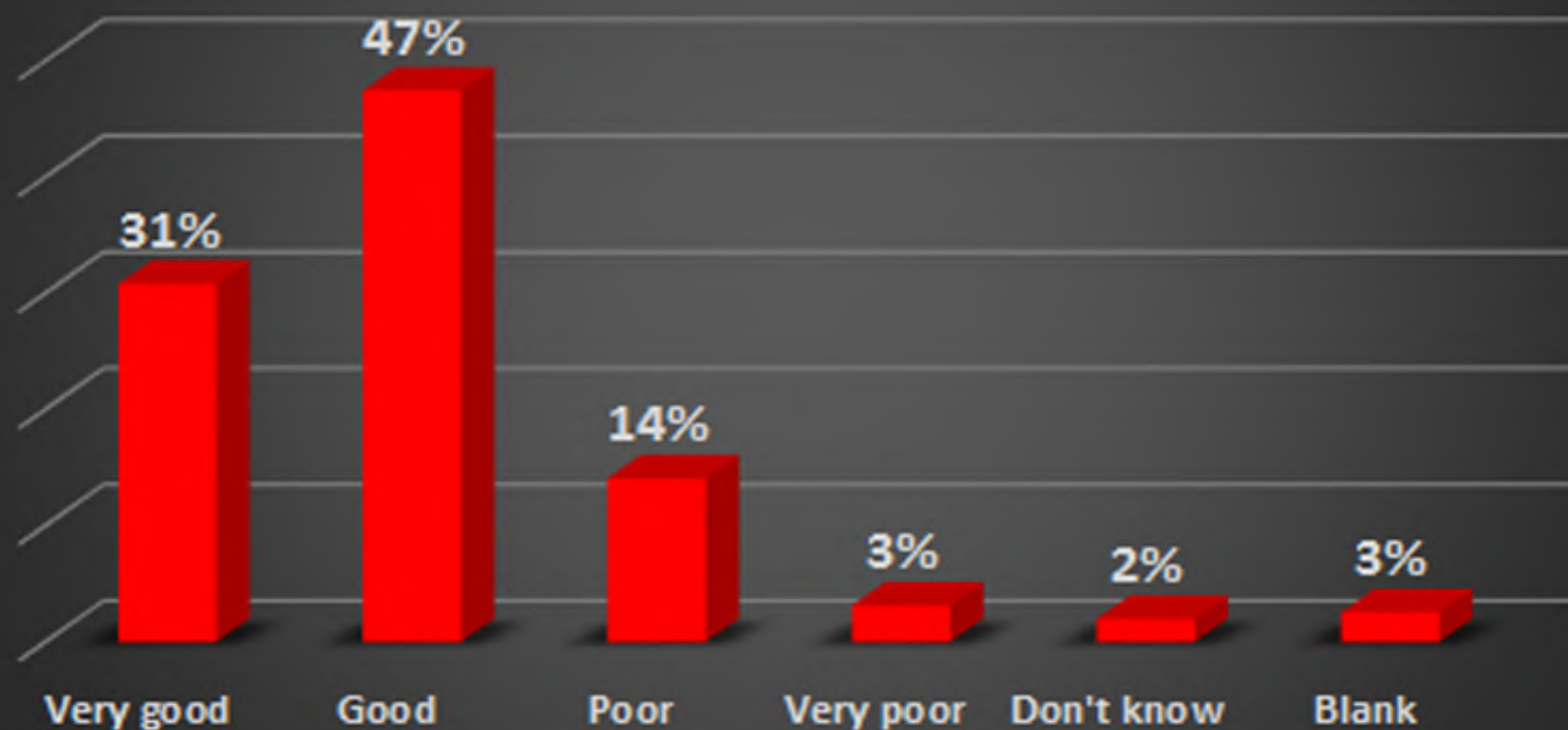


Accessibility

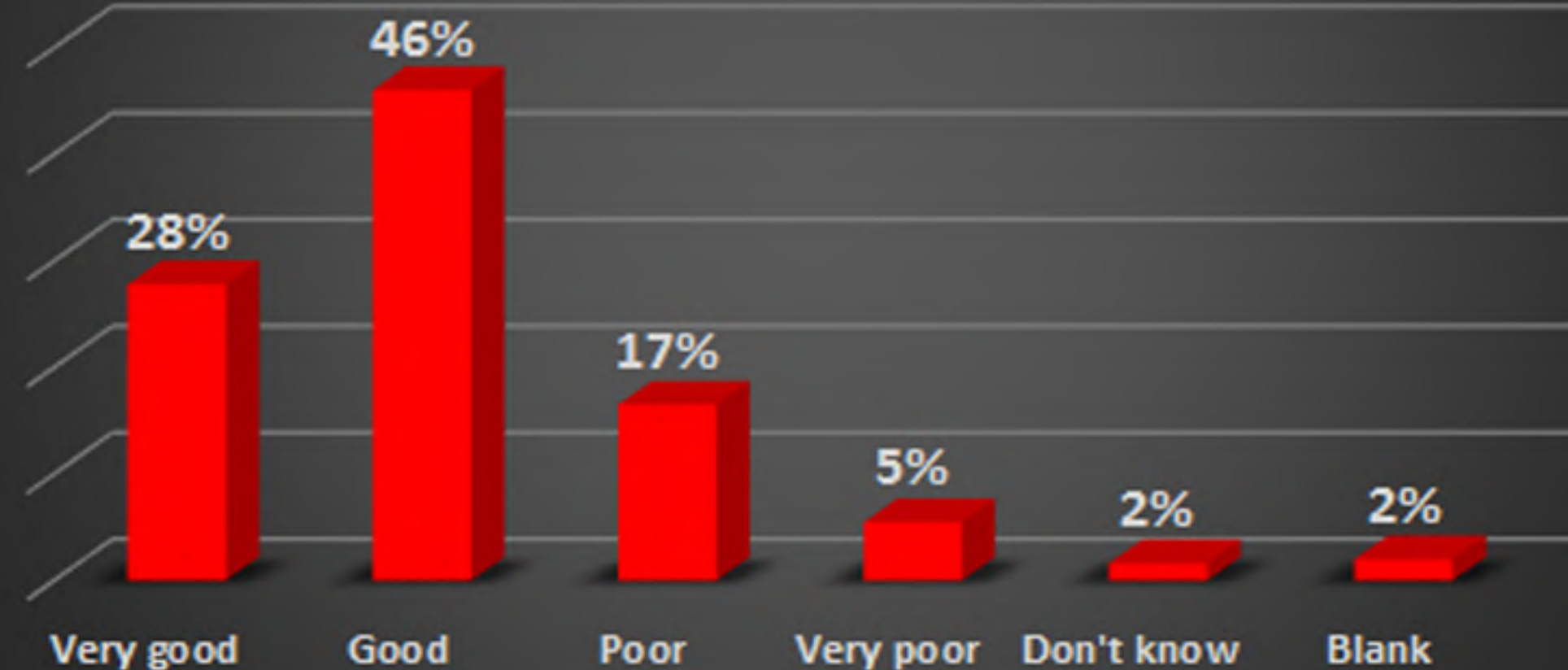


4 - Please evaluate the library catalog according to the following criteria.

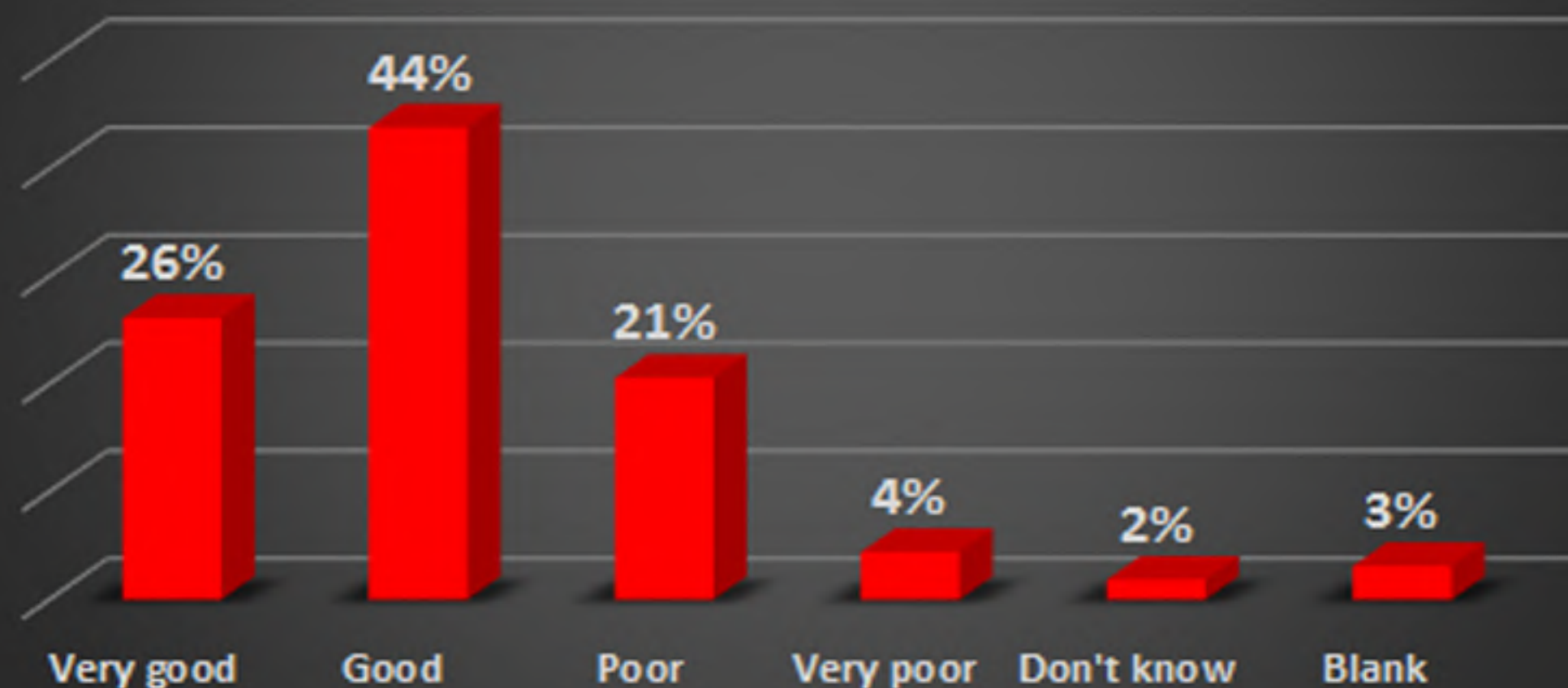
Ease of usage



Access speed

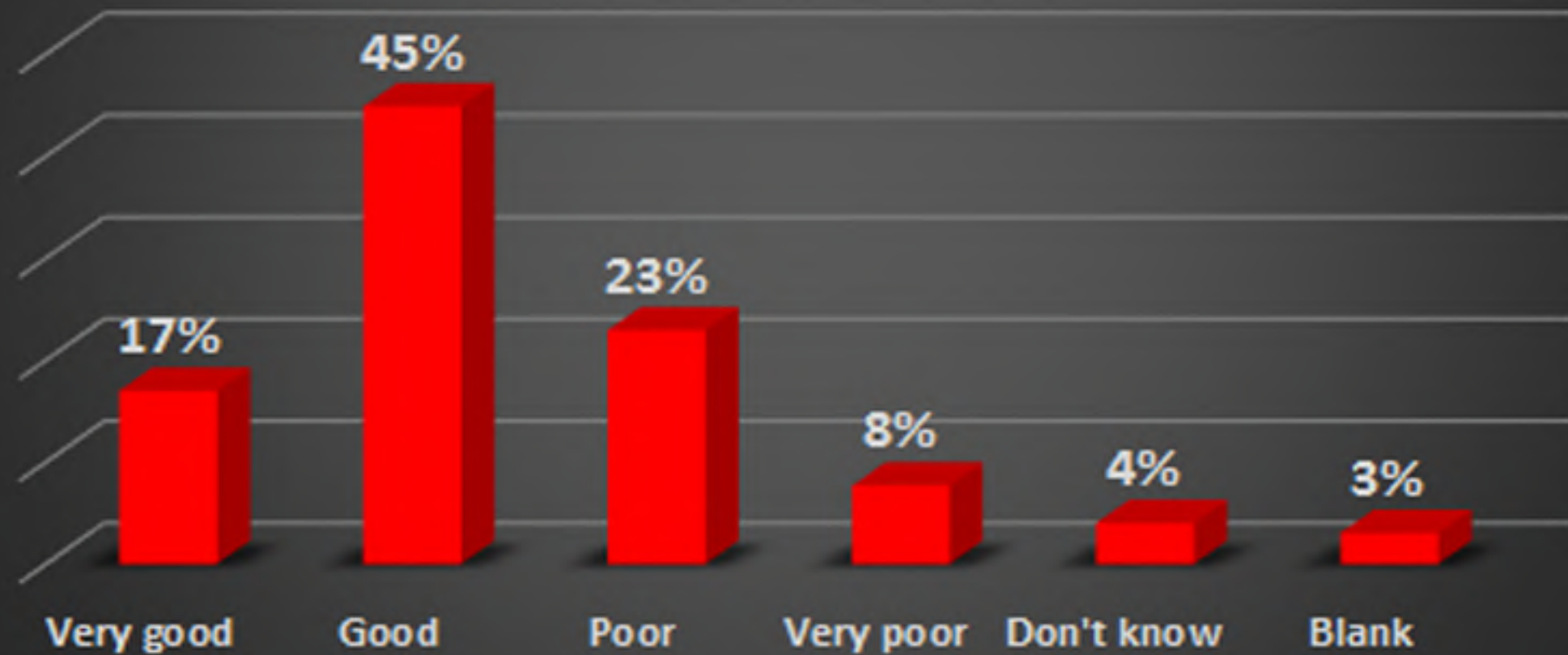


Search options

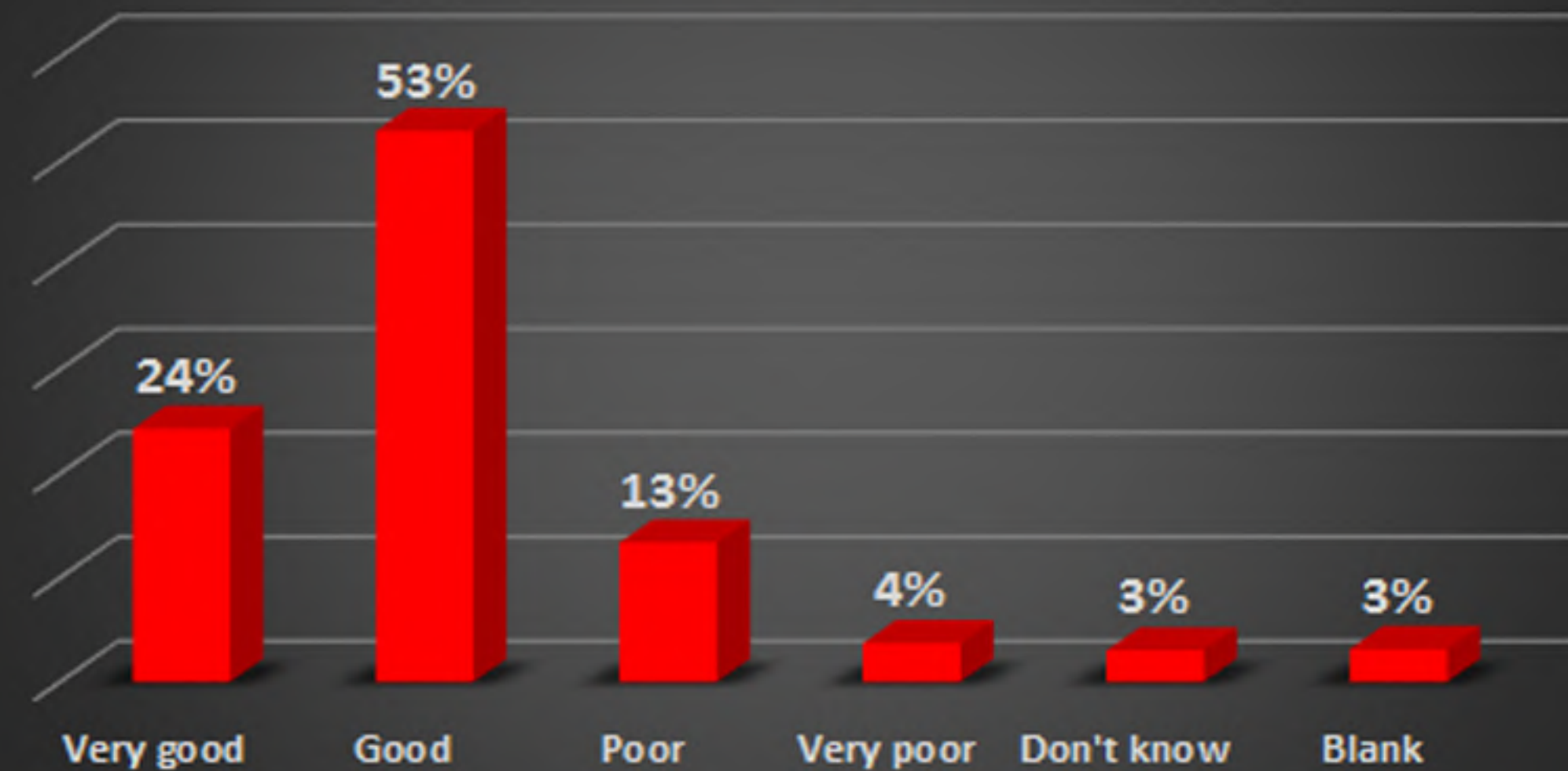


5 - Please evaluate the library website according to the following criteria.

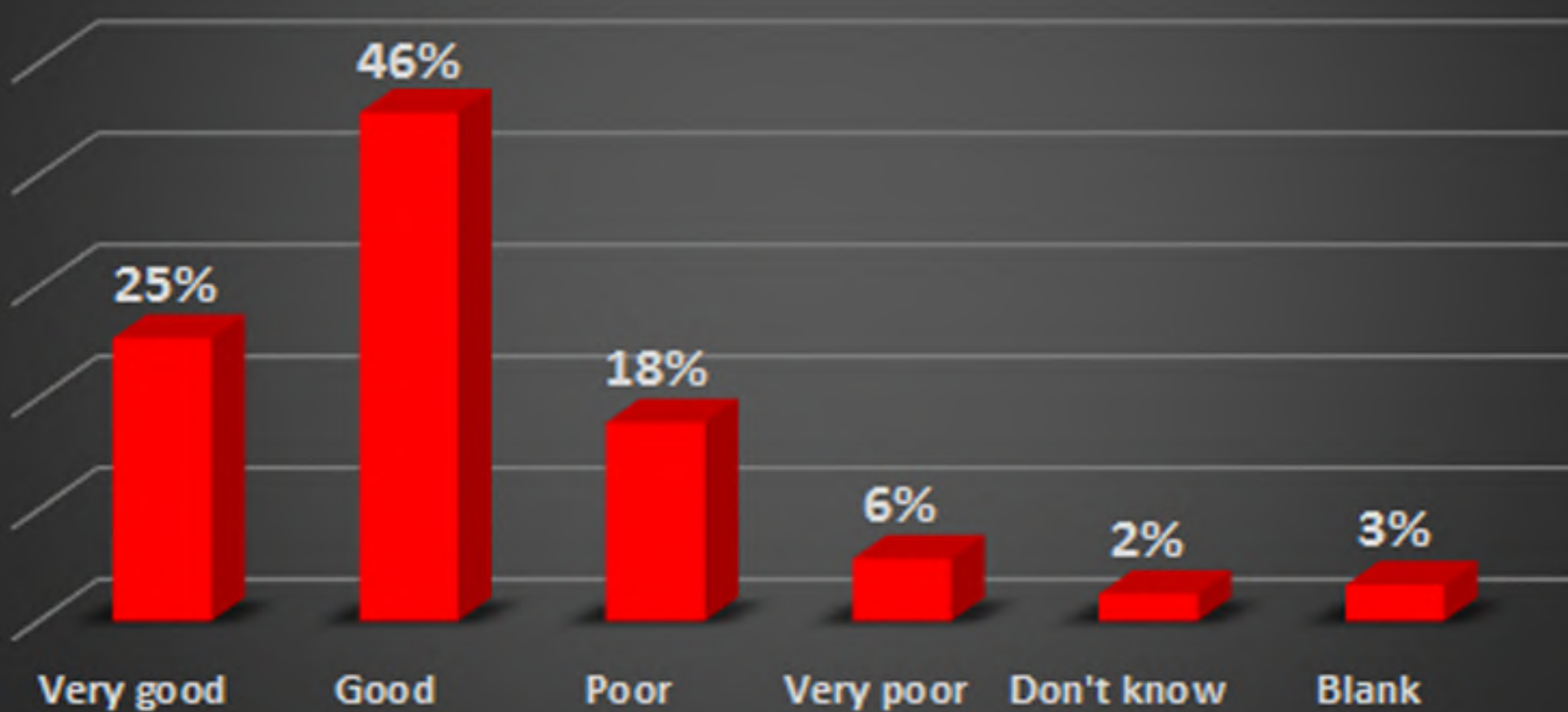
Interface



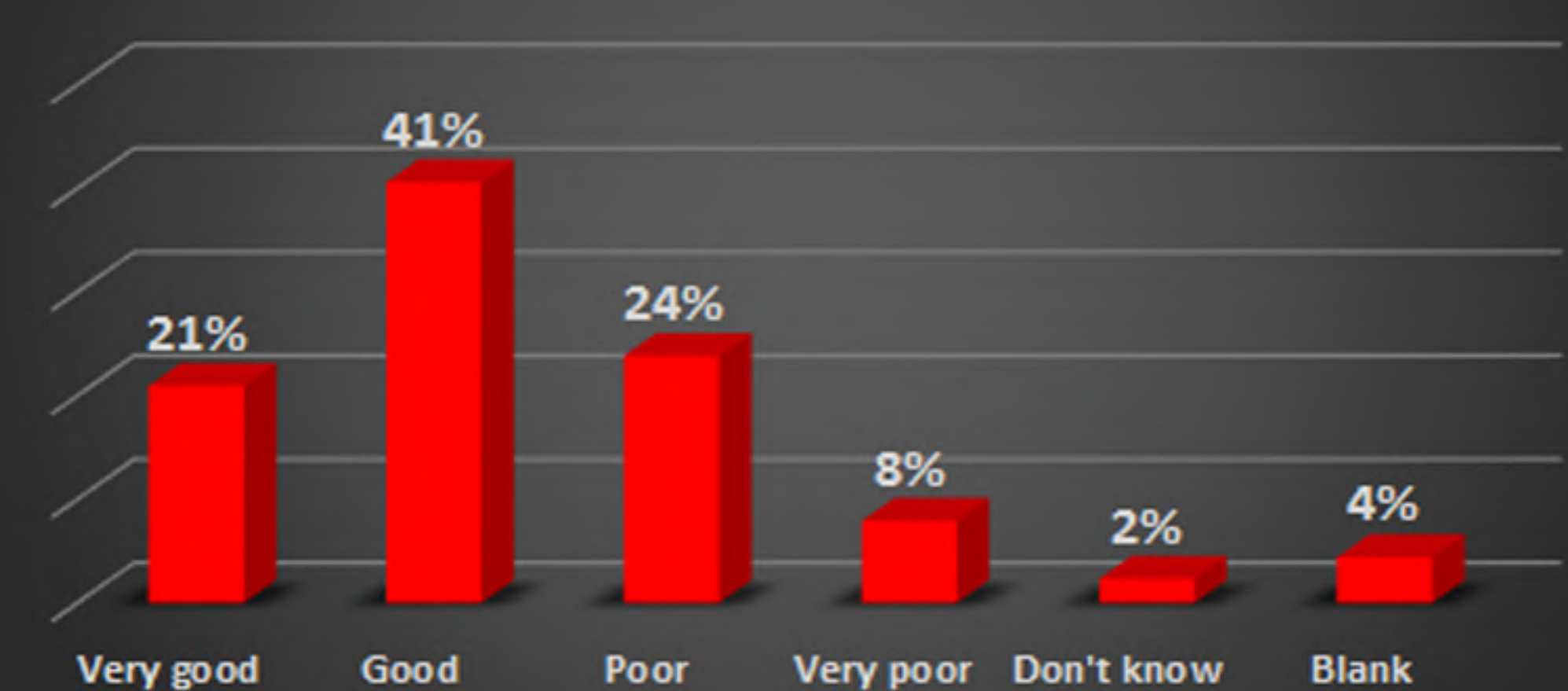
Content



Accessibility

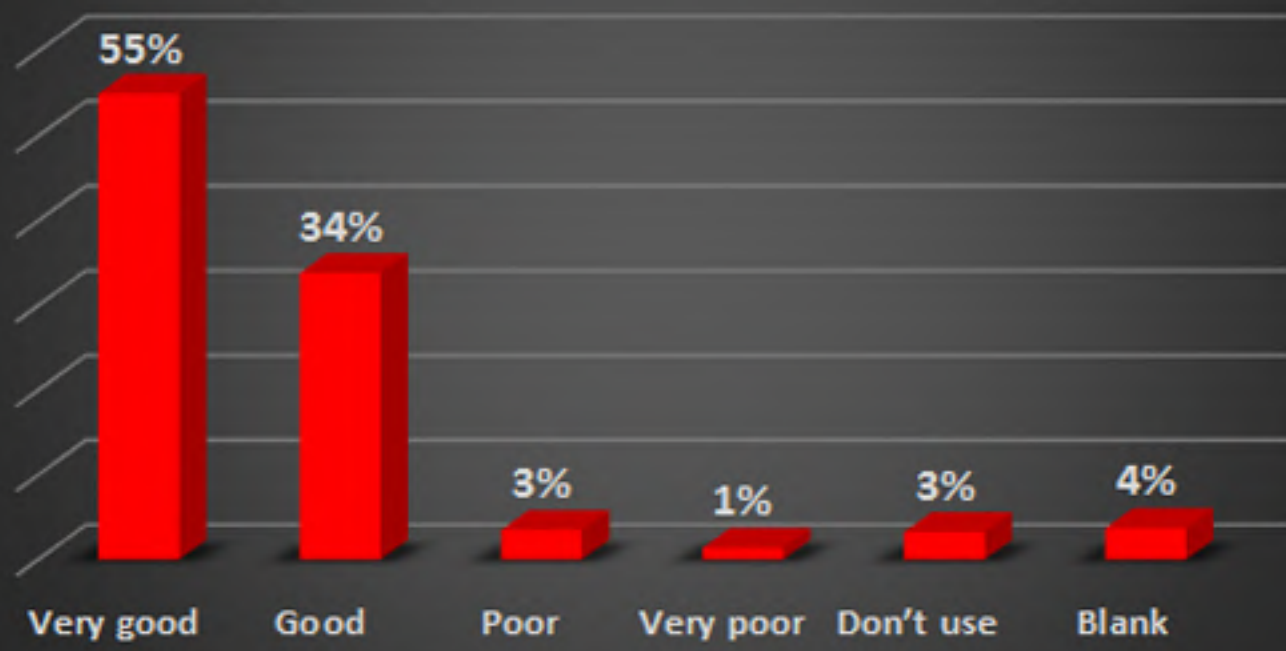


Easy to use

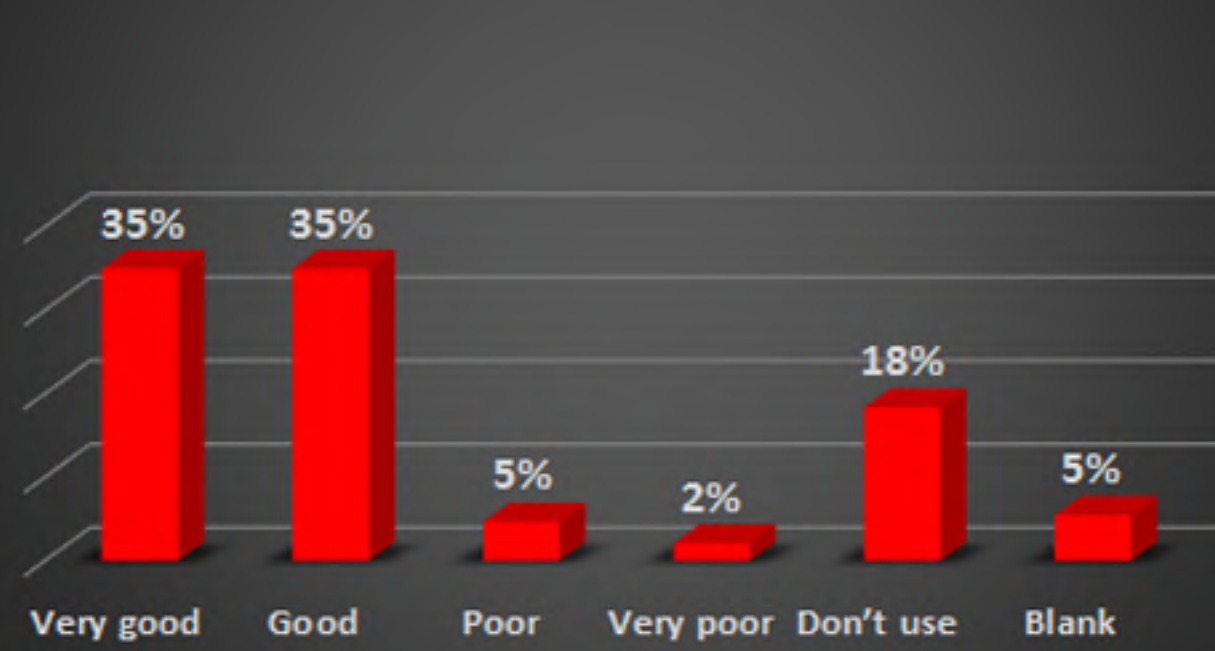


6 - How satisfied are you with the following library services?

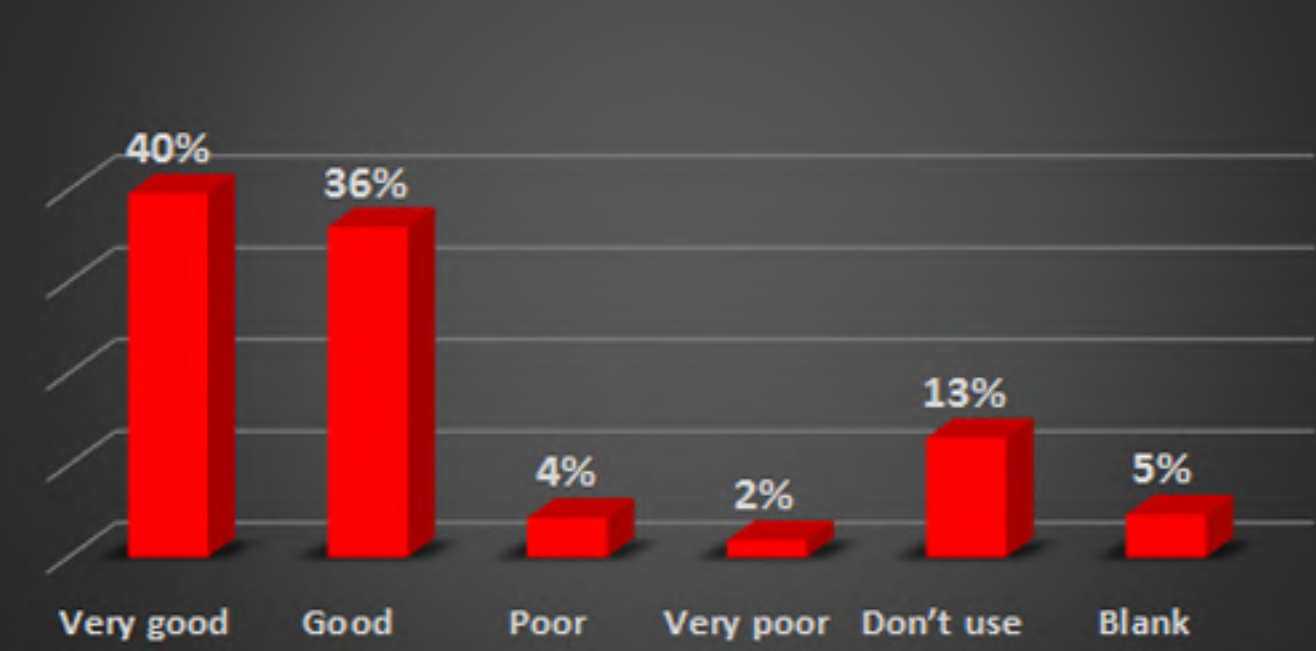
Circulation



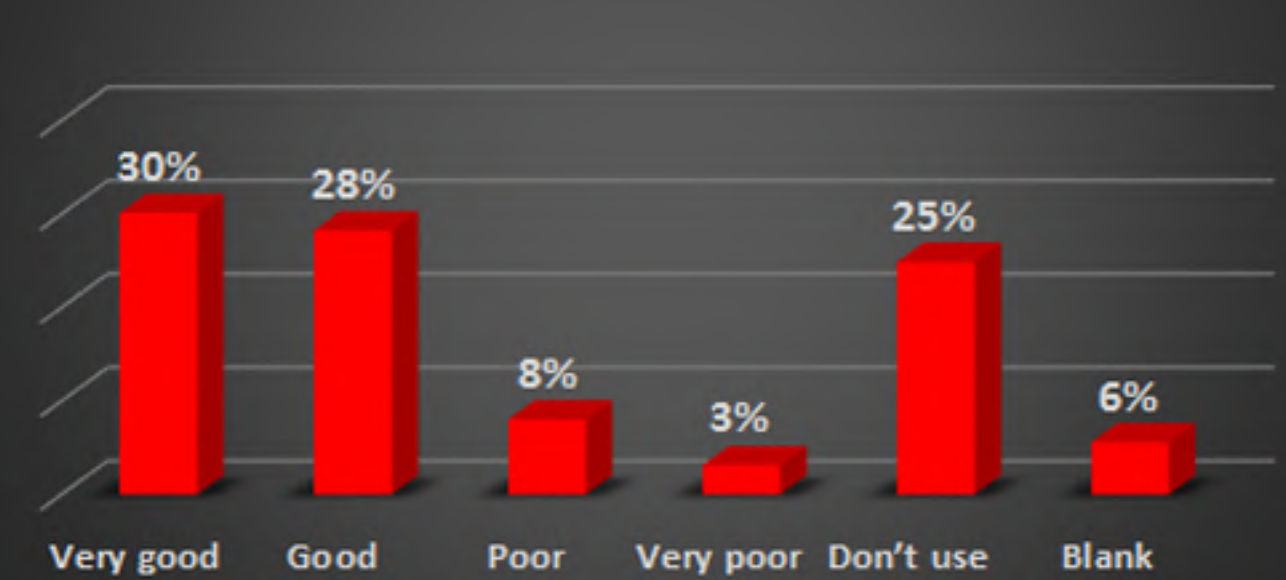
Reference services



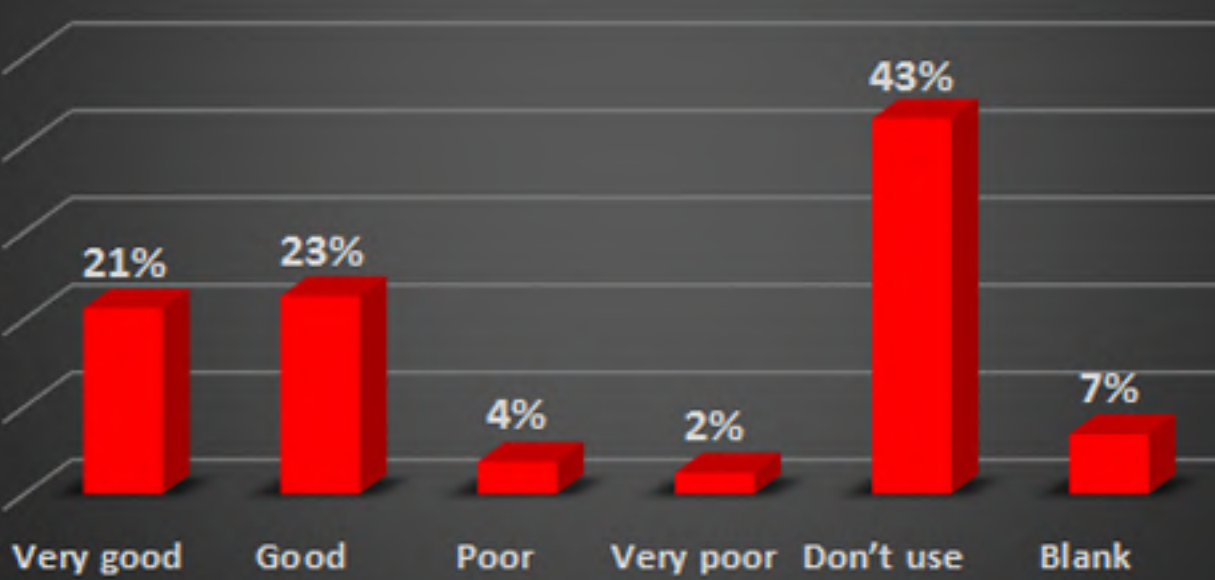
Reserve desk



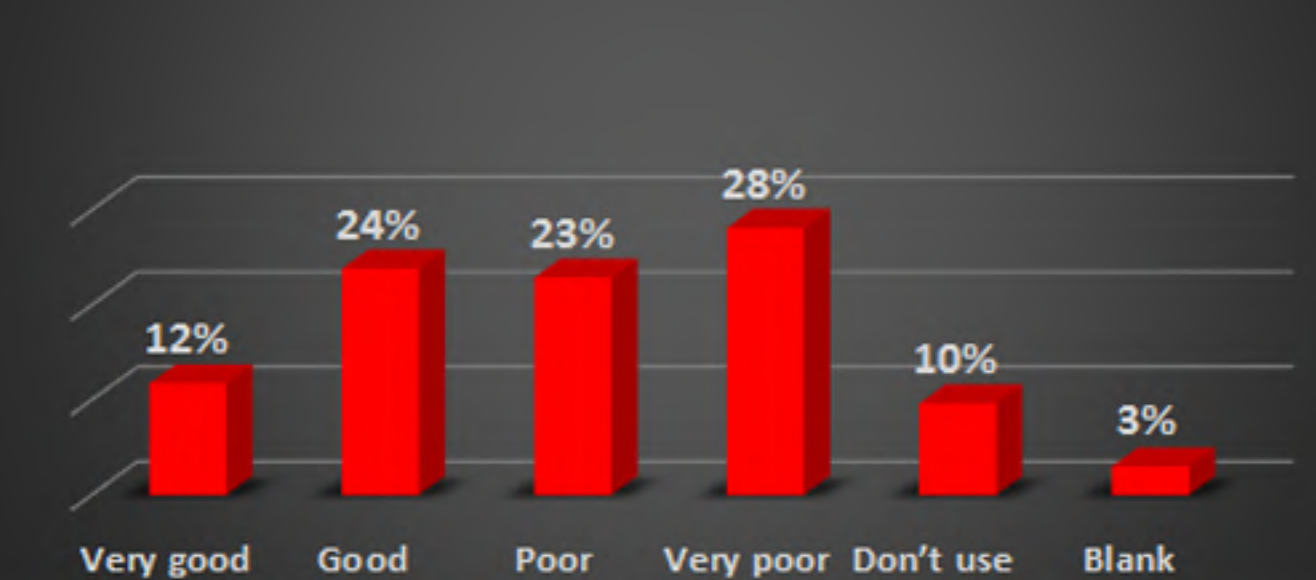
Faculty Librarians



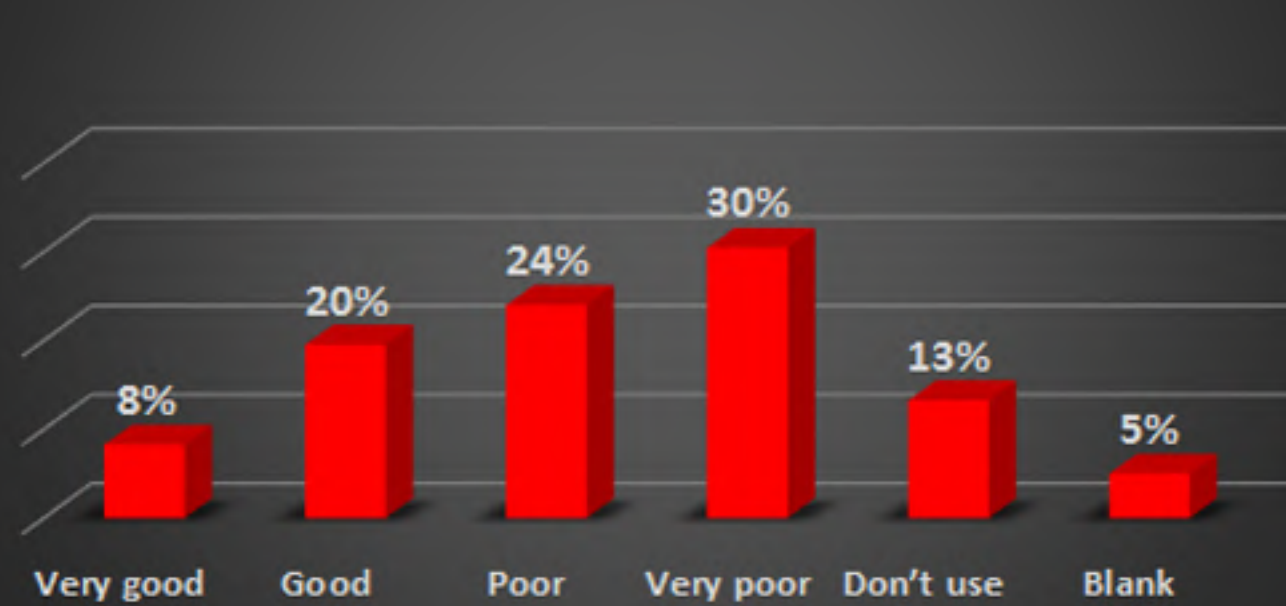
Inter-Library Loan



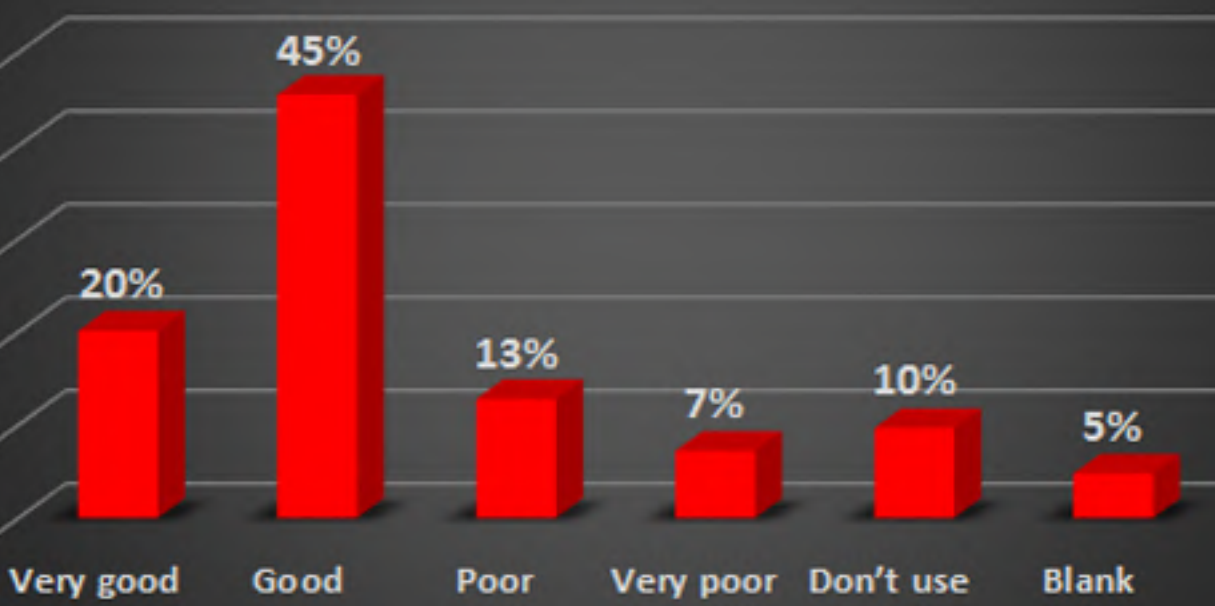
Wireless



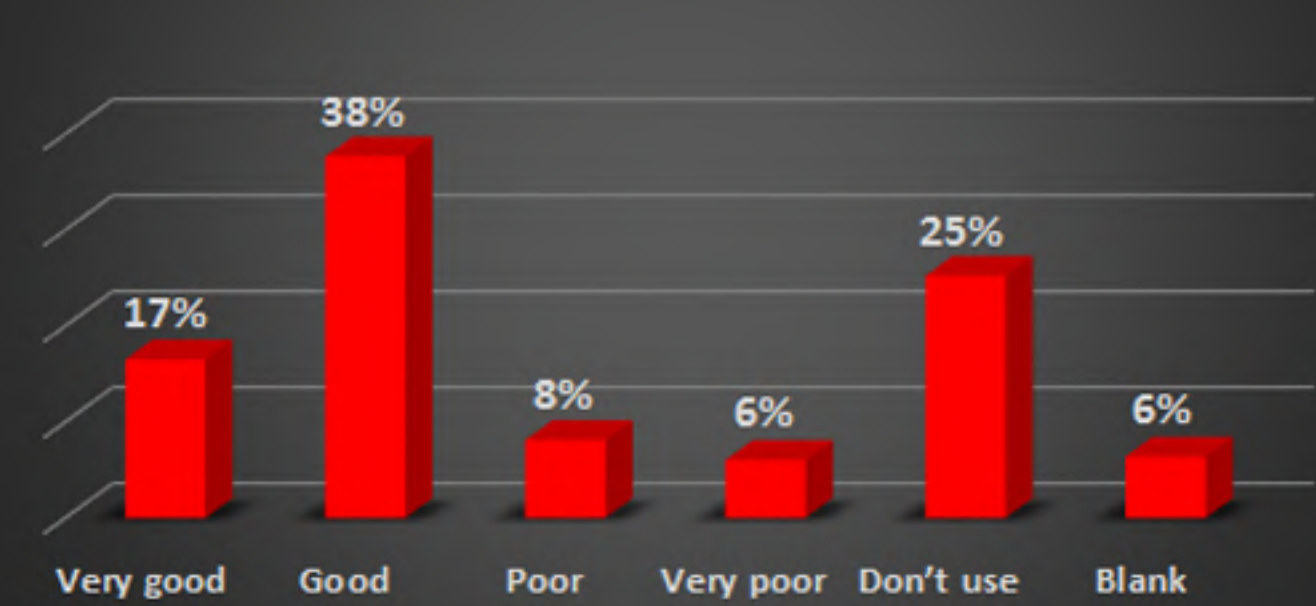
Internet computers



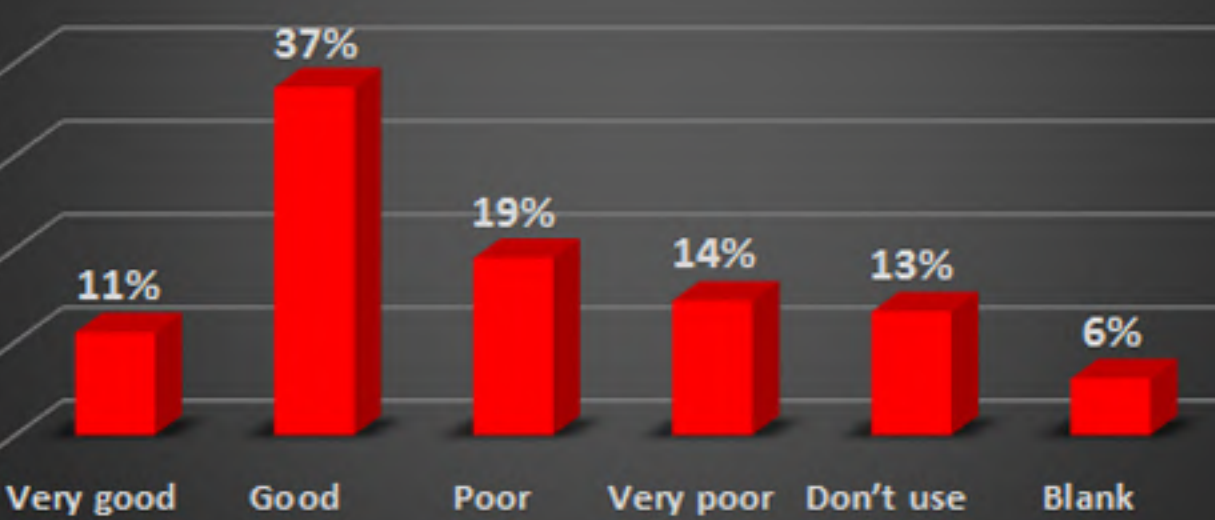
Photocopy service



Social activities

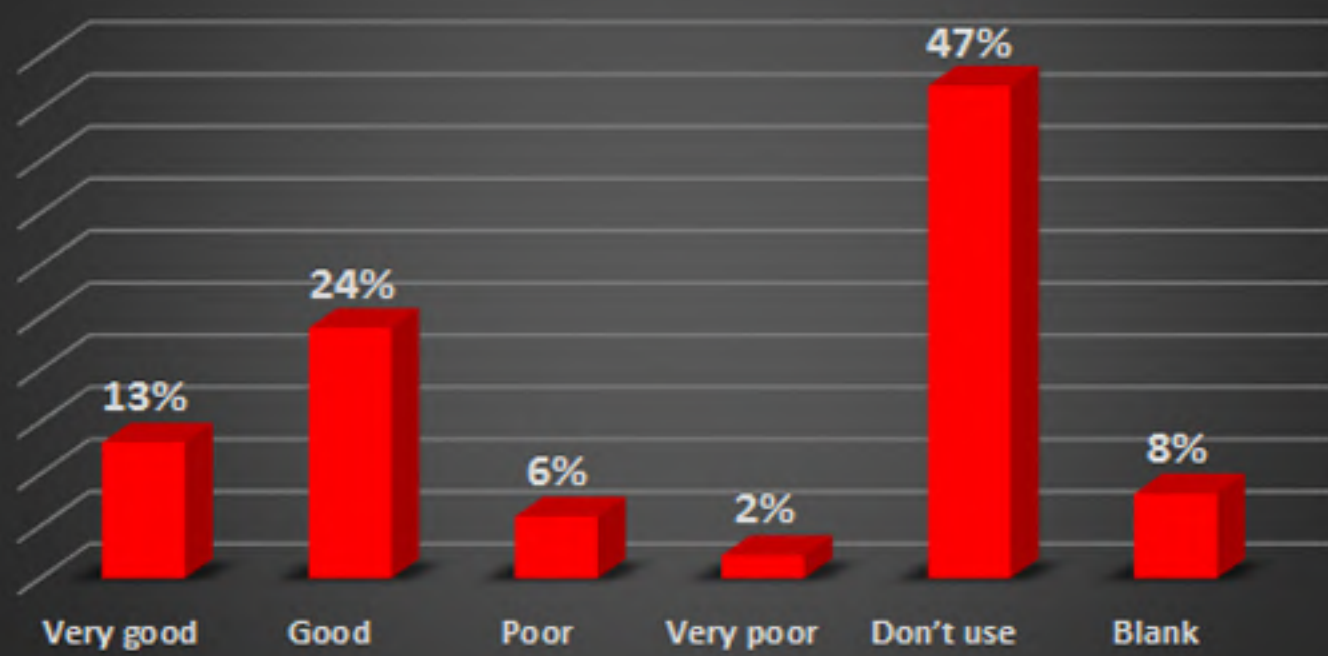


Café

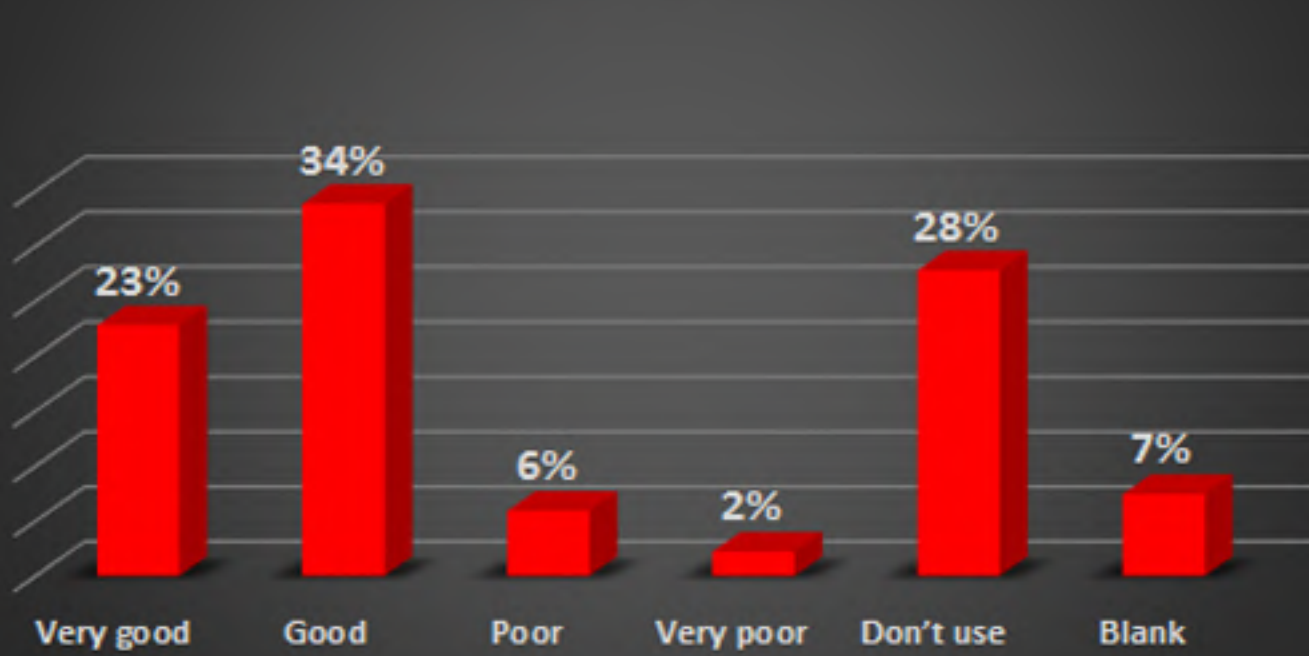


7 - How satisfied are you with the following online library services?

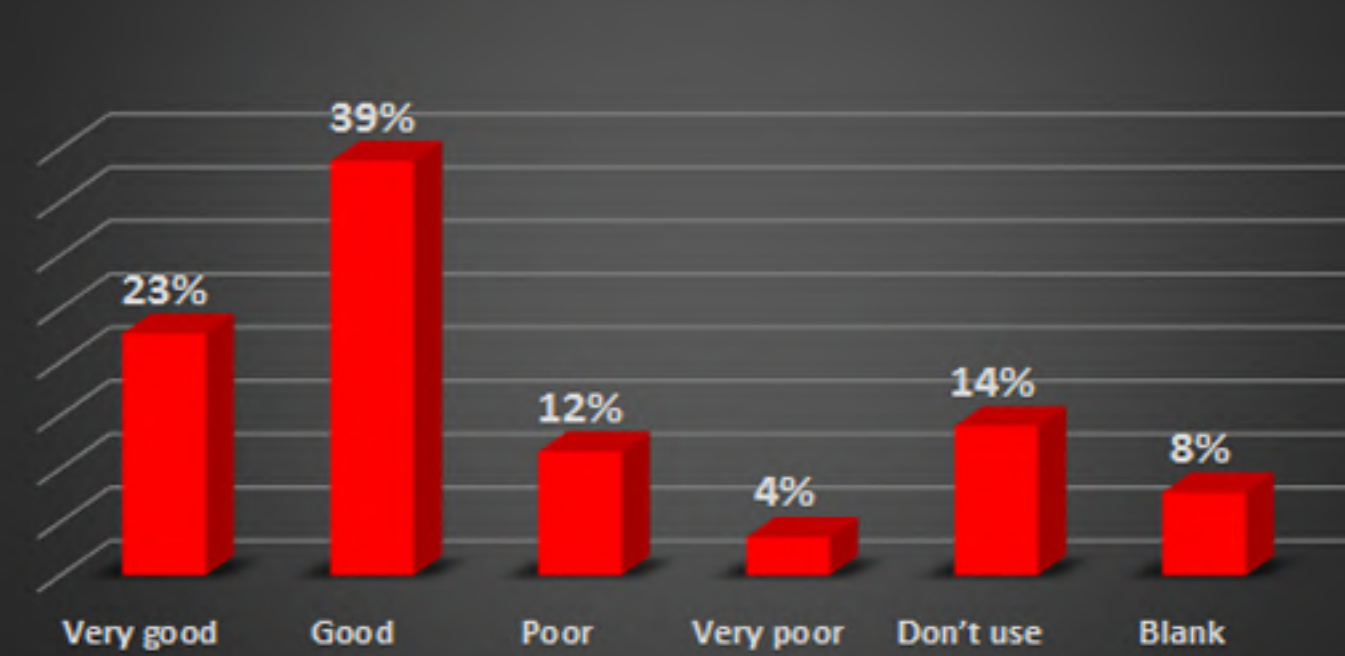
Ask Online



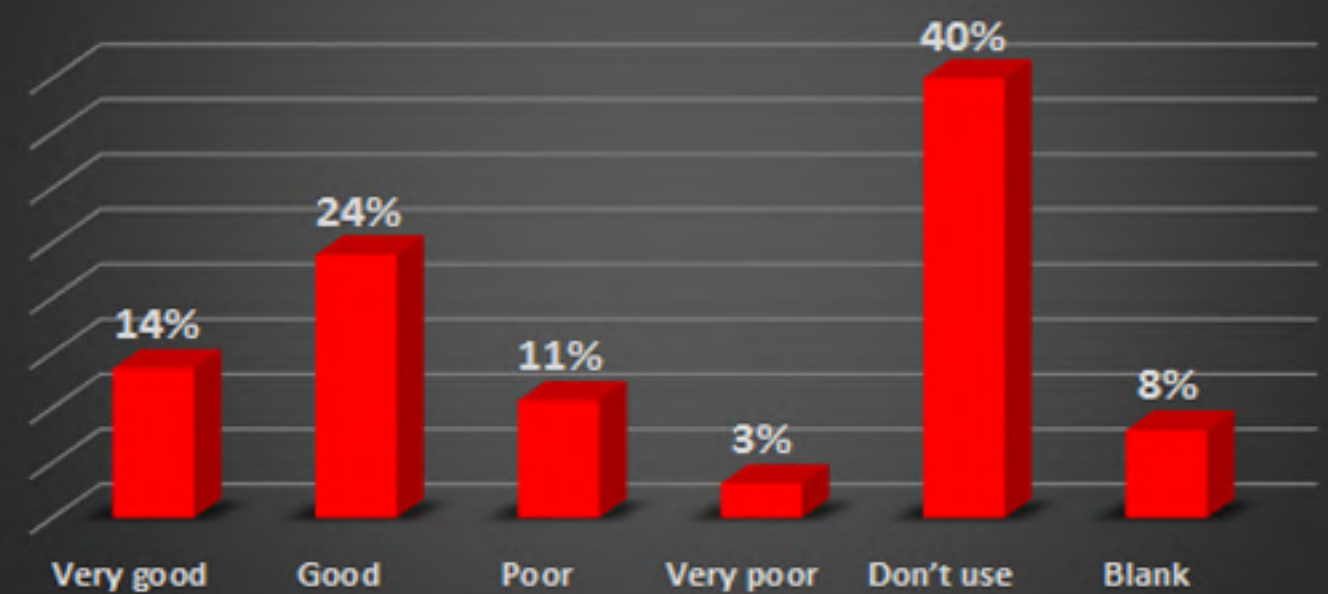
E-reserve



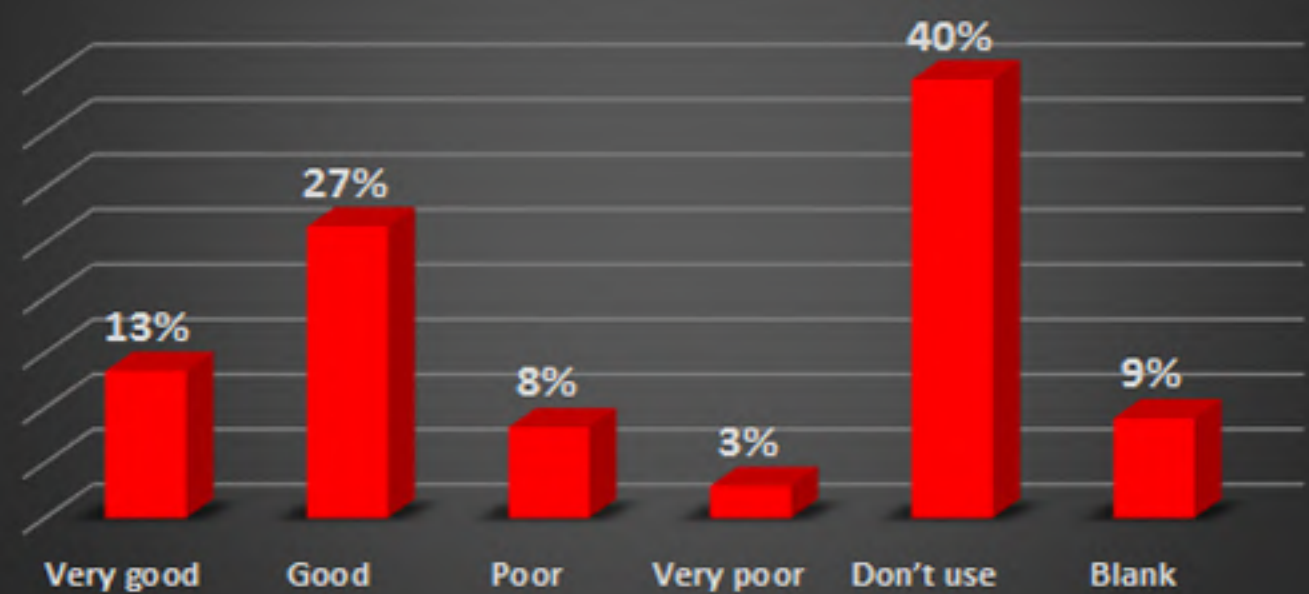
Quick Search



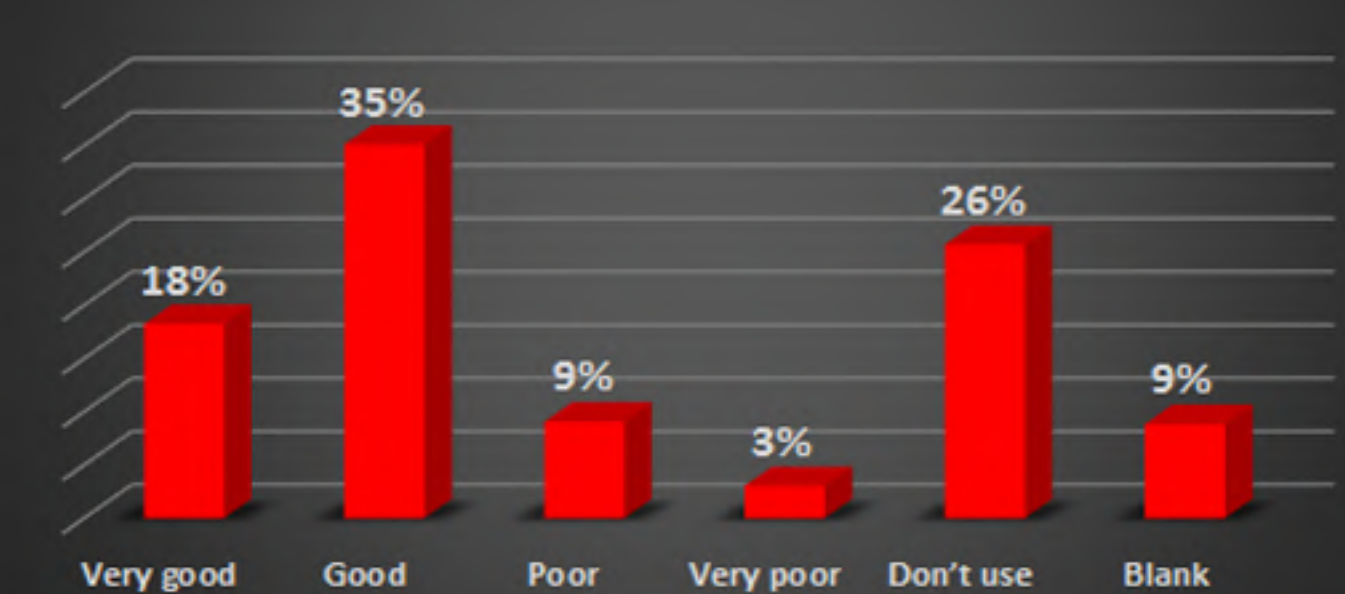
Social media



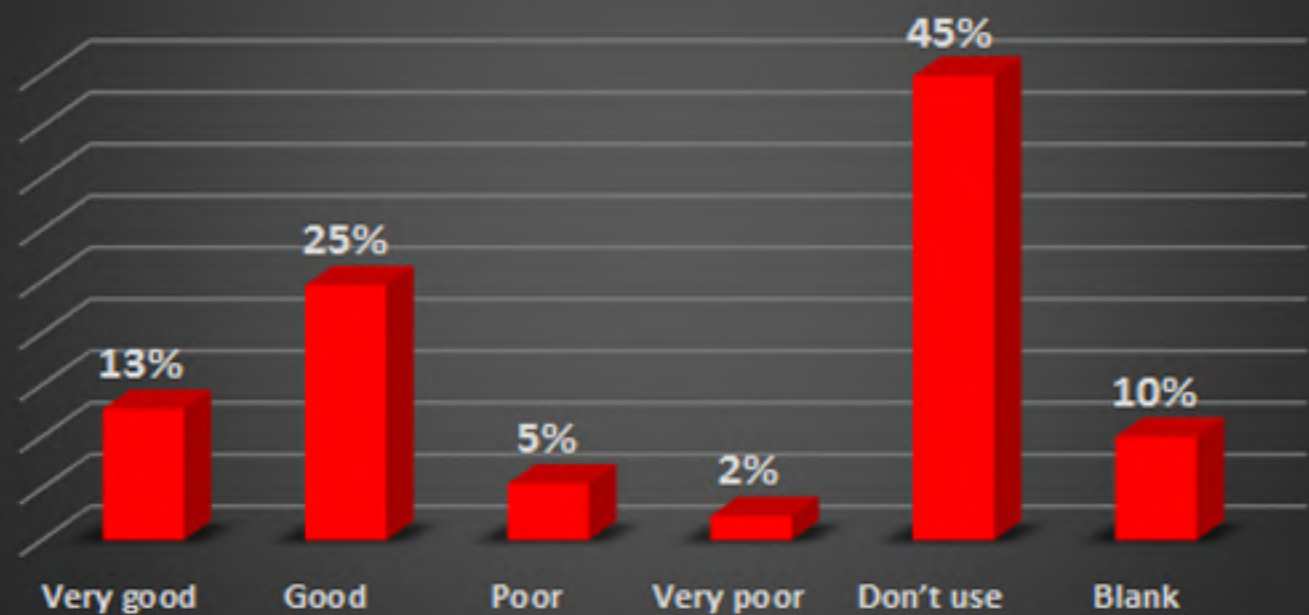
Electronic forms



Announcements

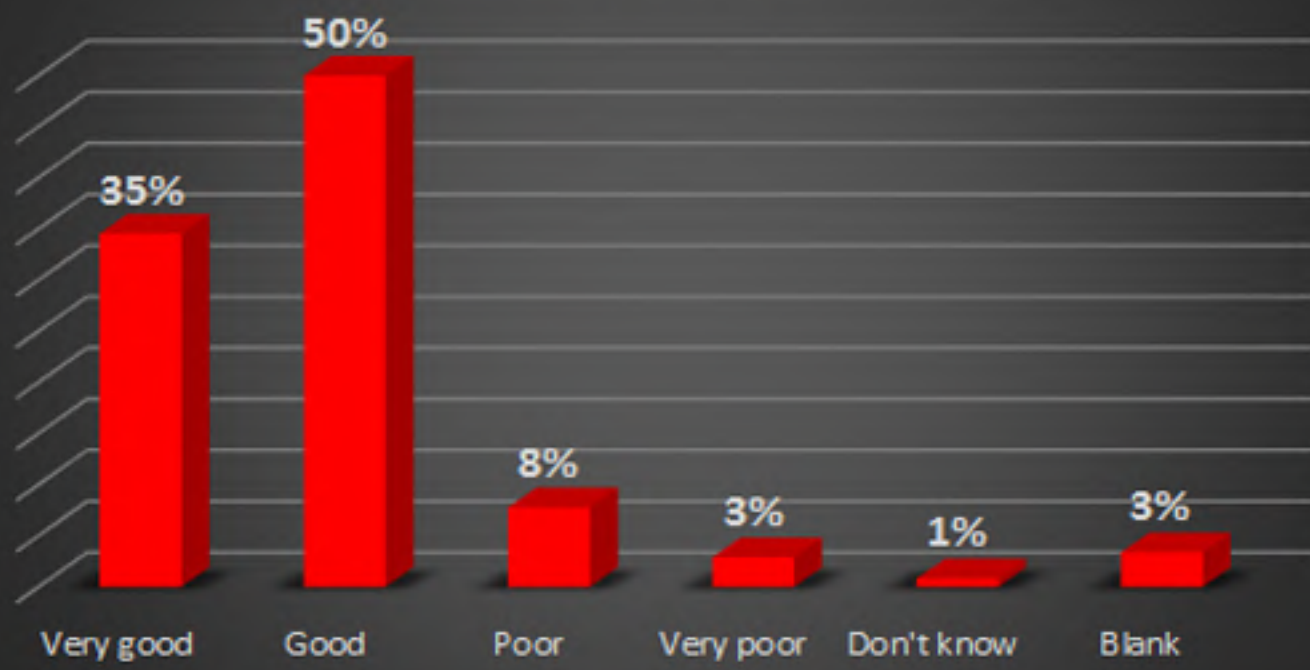


Subject Rooms

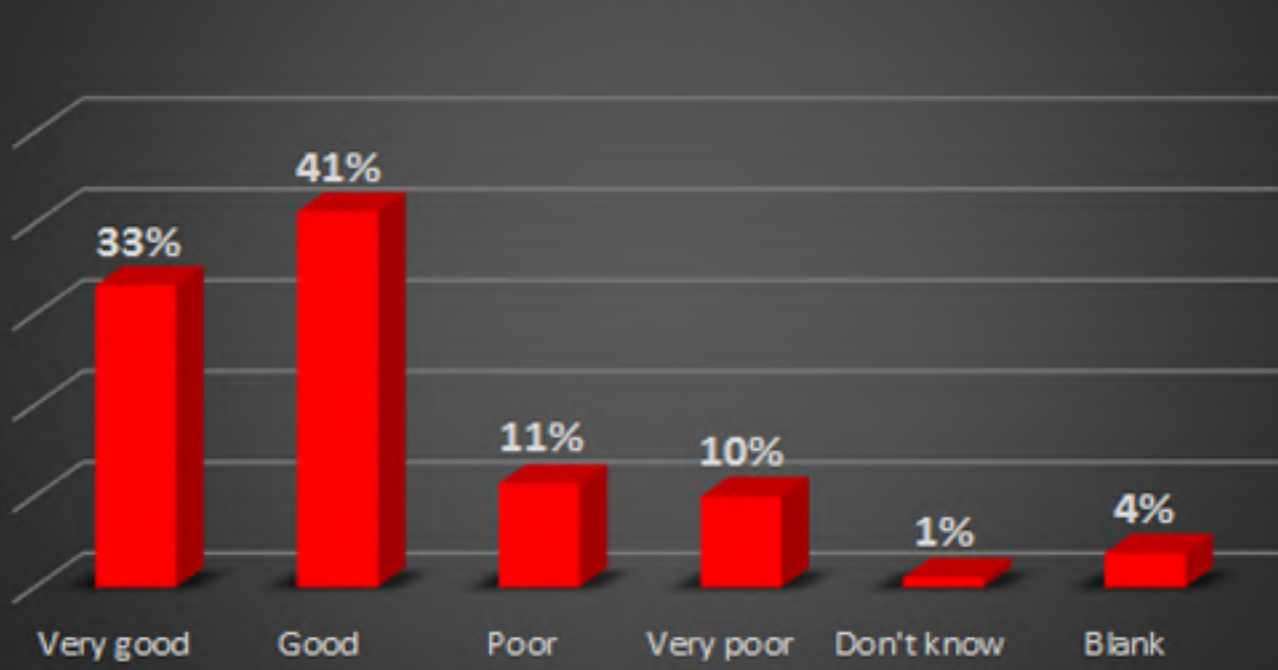


8 - How satisfied are you with the following physical aspects of Bilkent University Library?

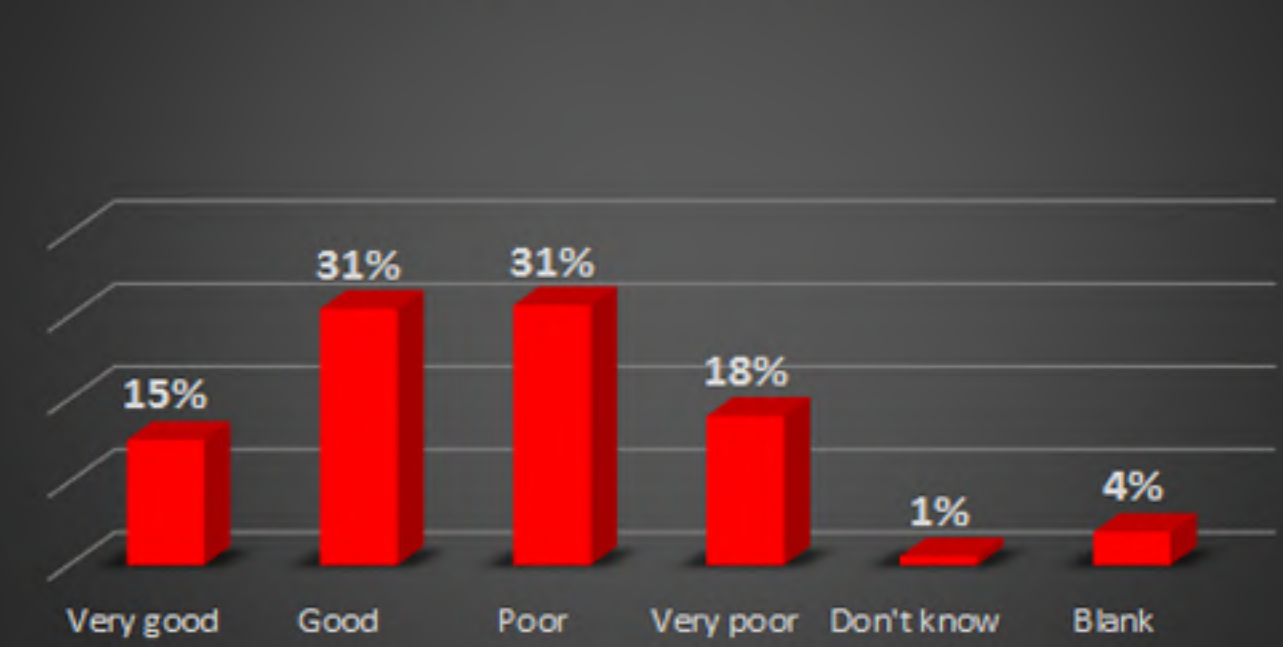
Lighting



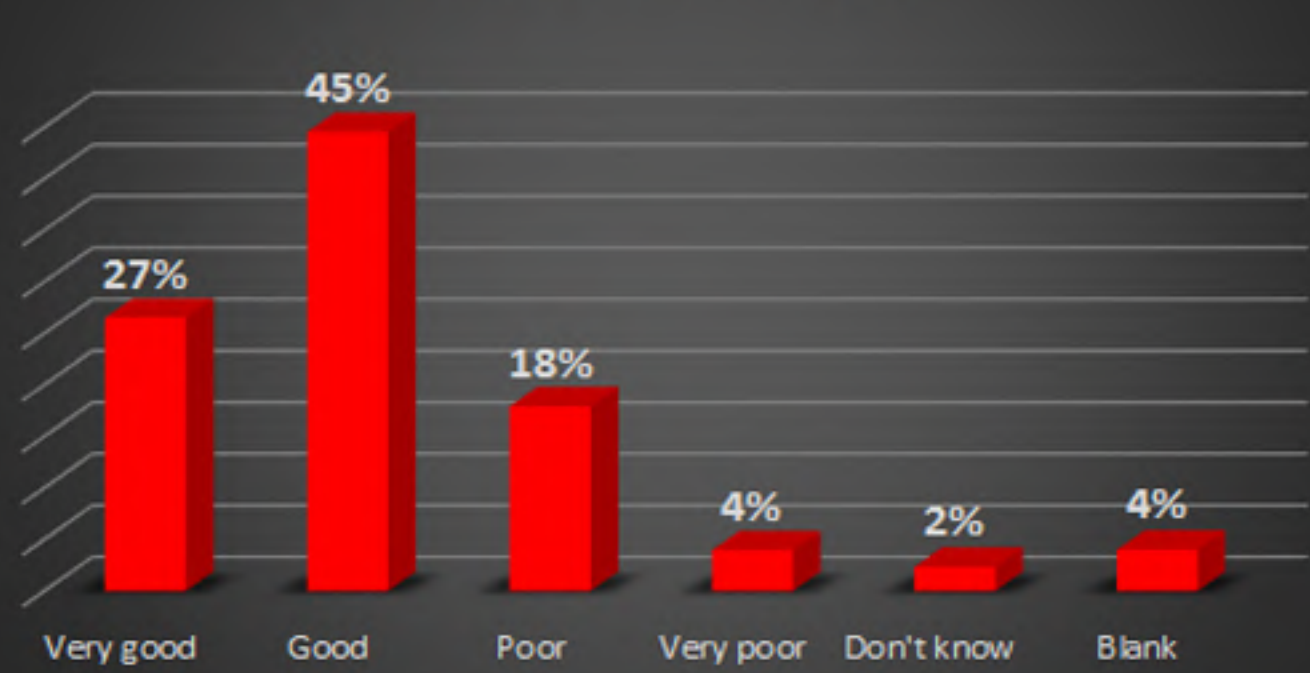
Temperature



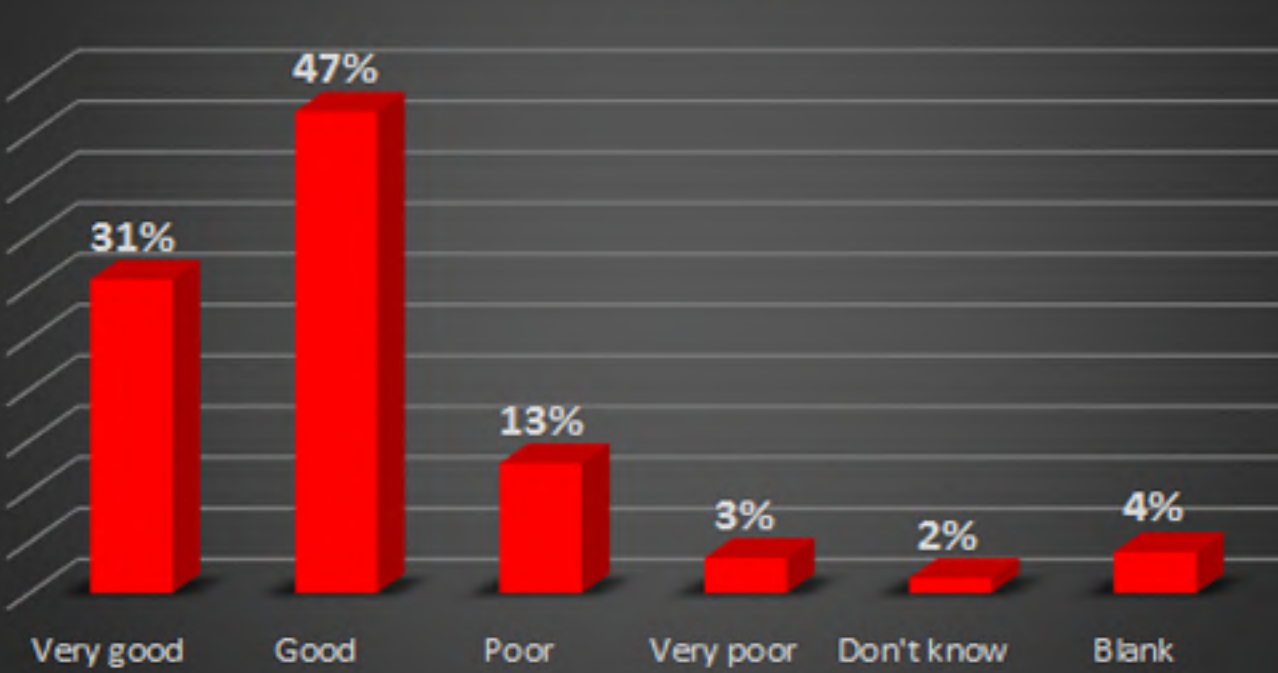
Freshness of air



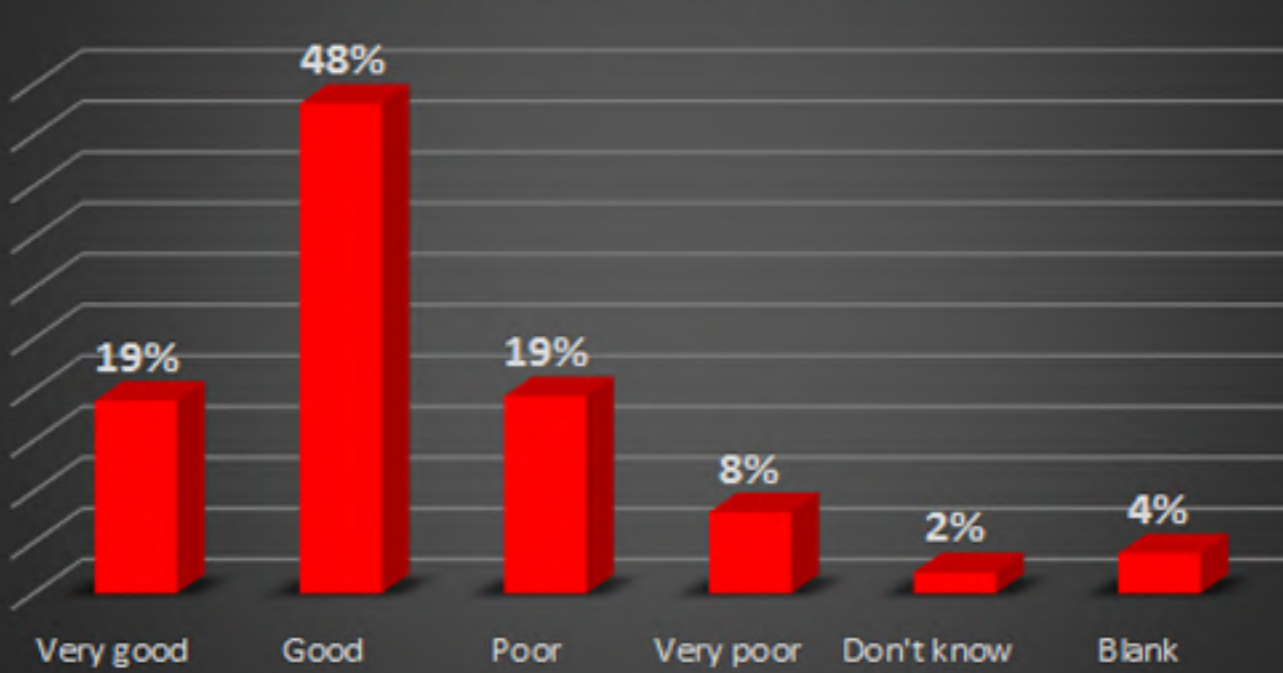
Directional signs



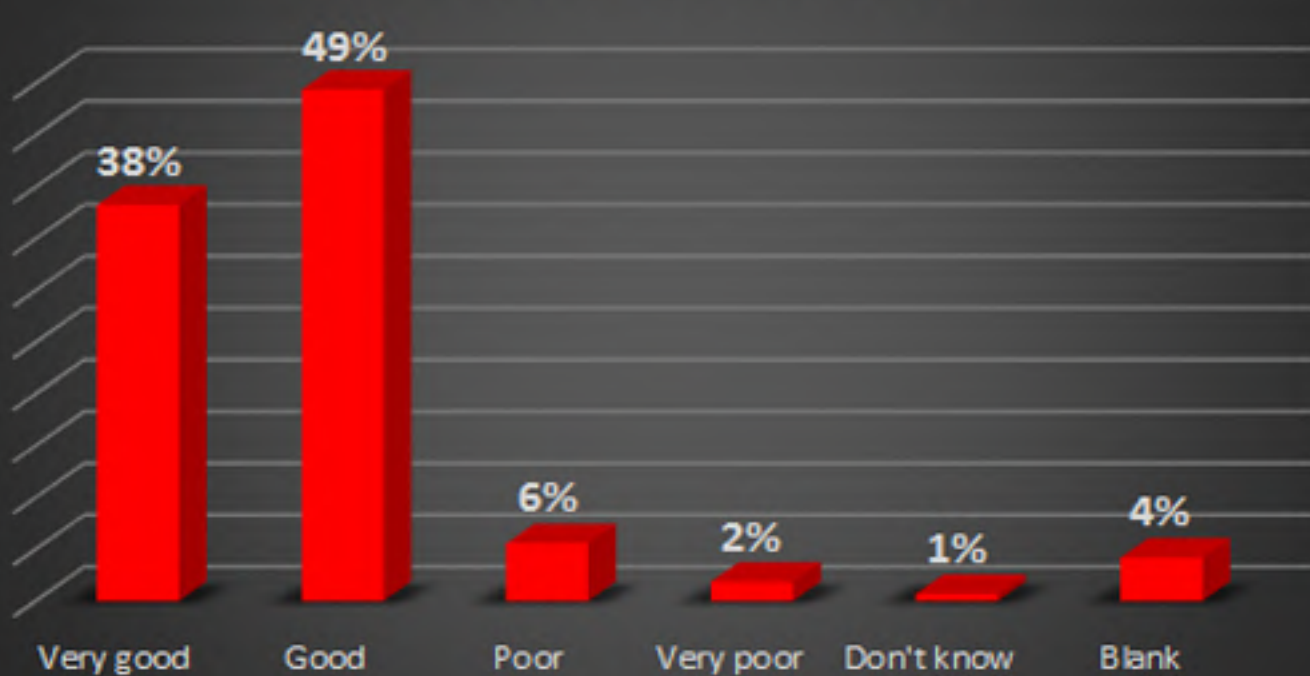
Shelving



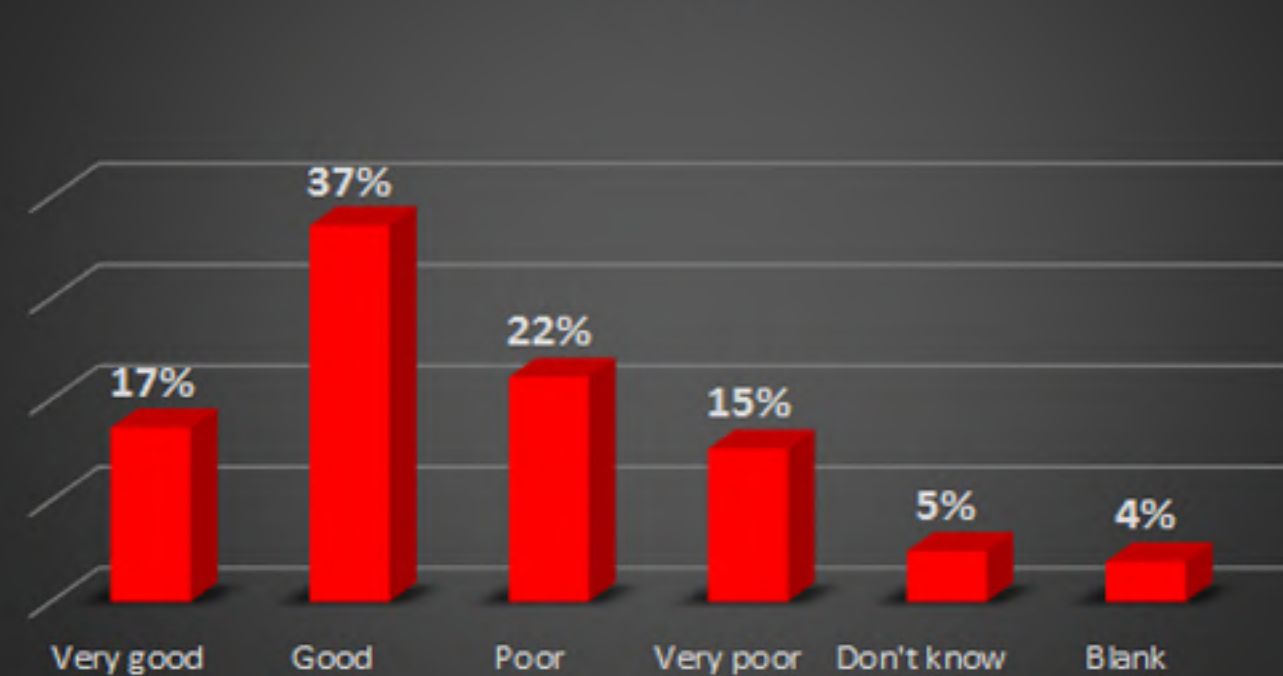
Seating capacity



General cleanliness

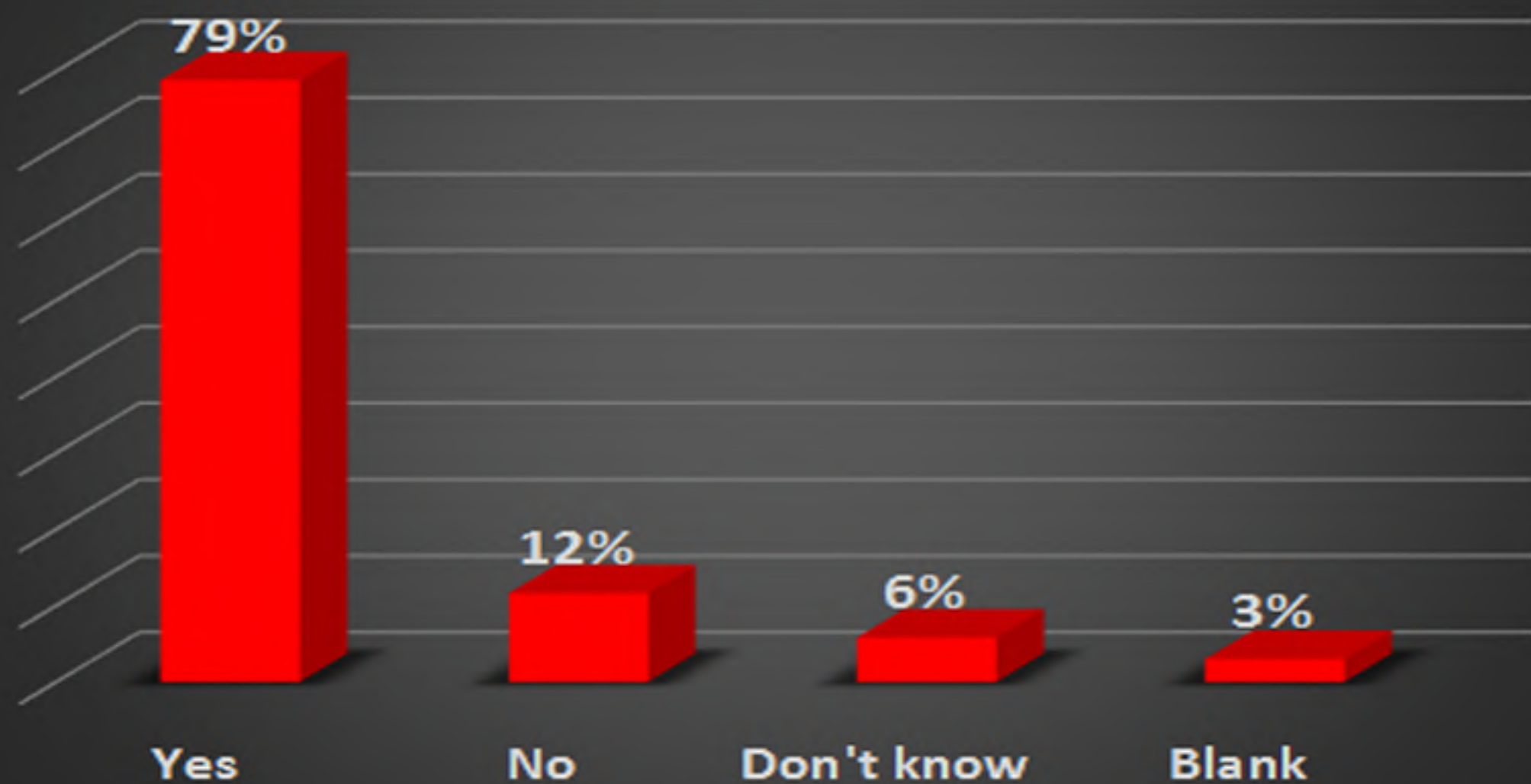


Toilets

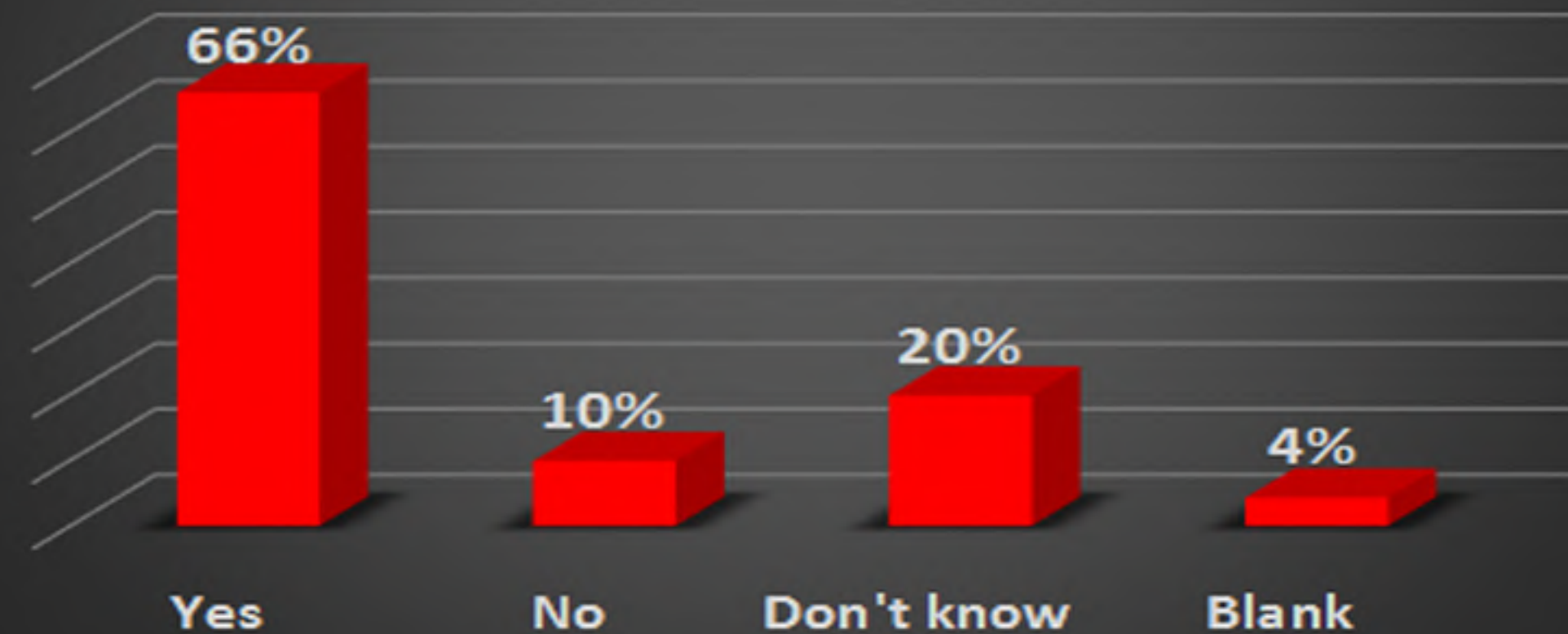


9 - How satisfied are you with the staff of Bilkent University Library?

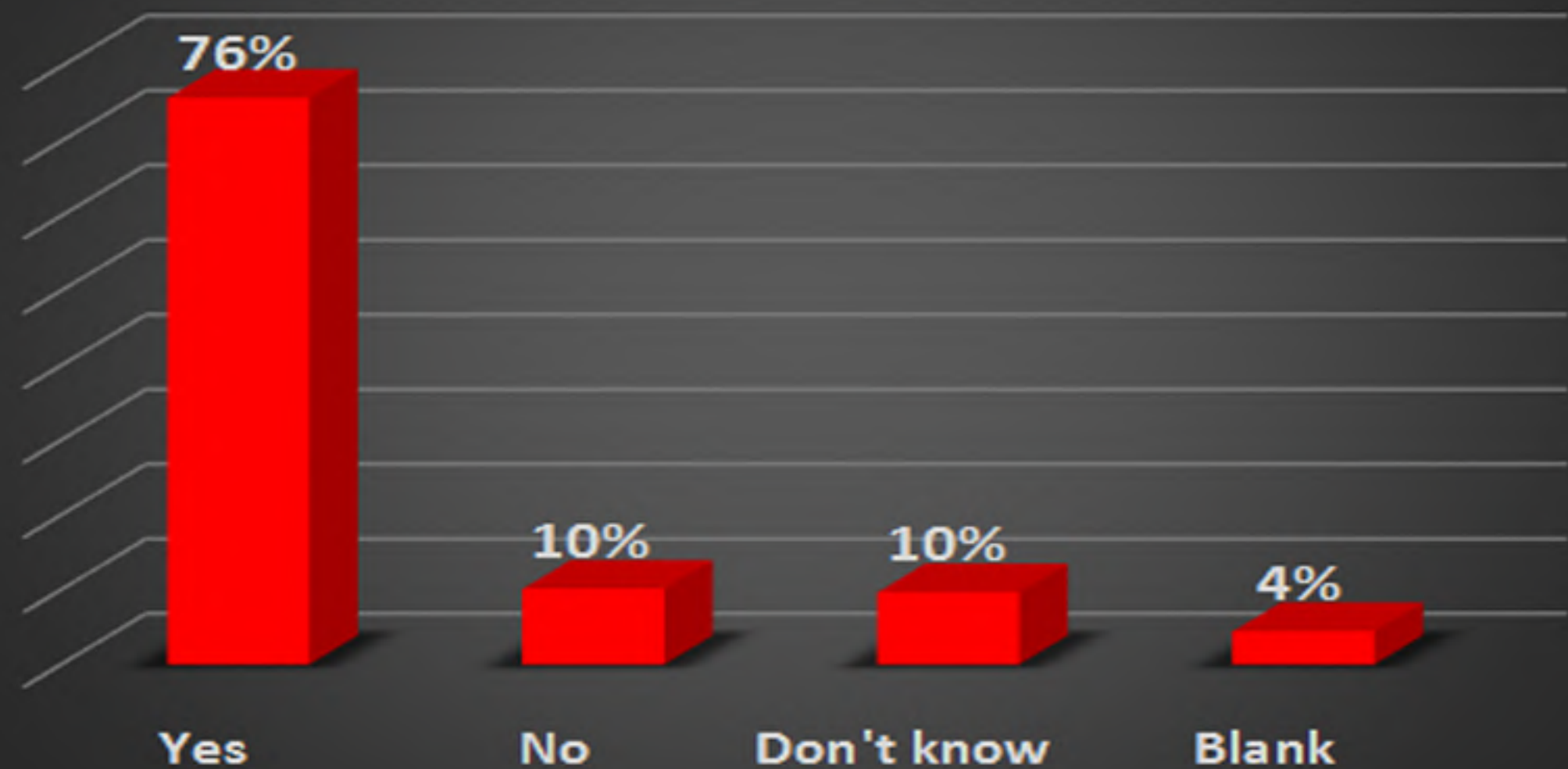
Friendly



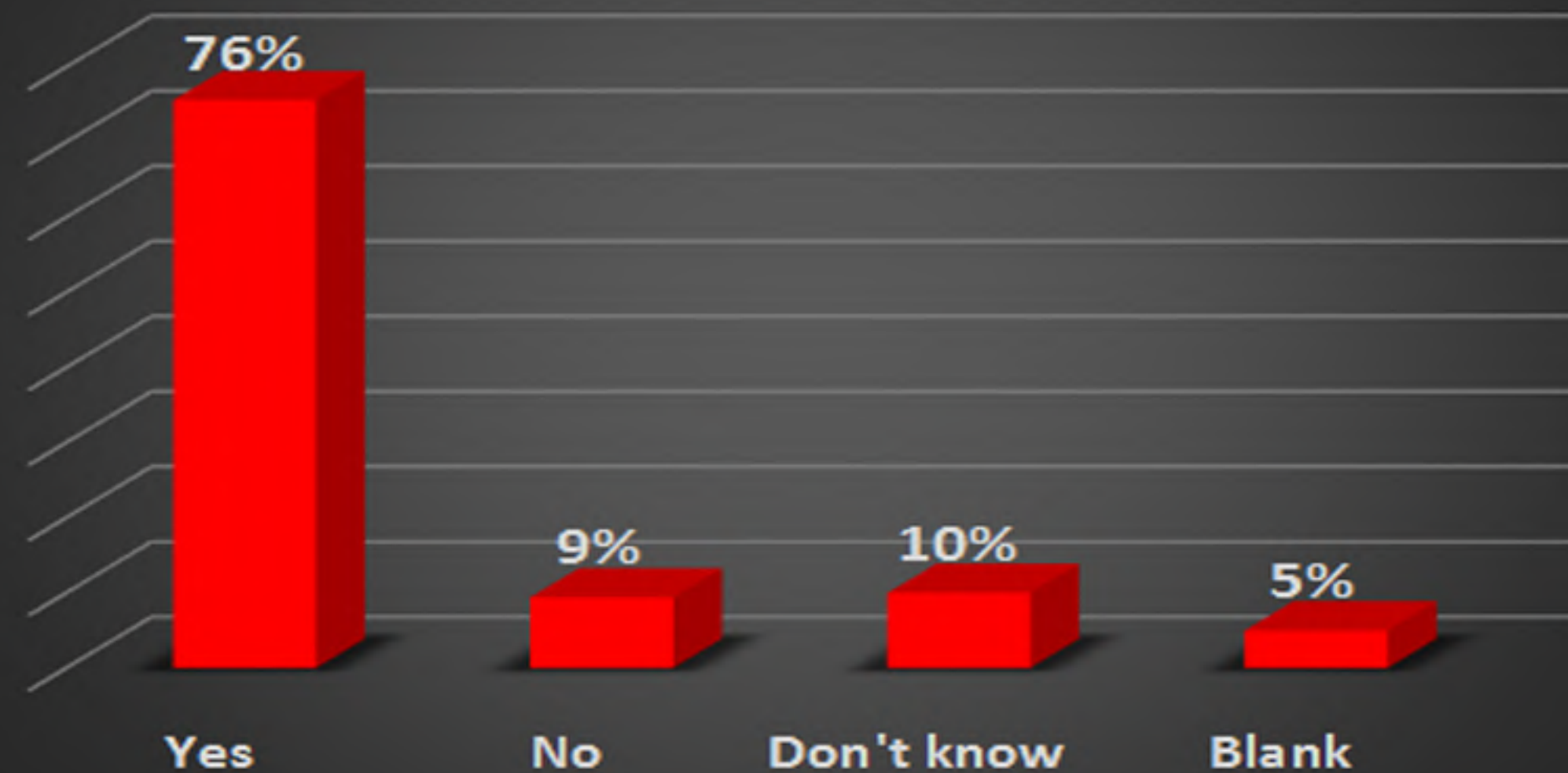
Knowledgeable



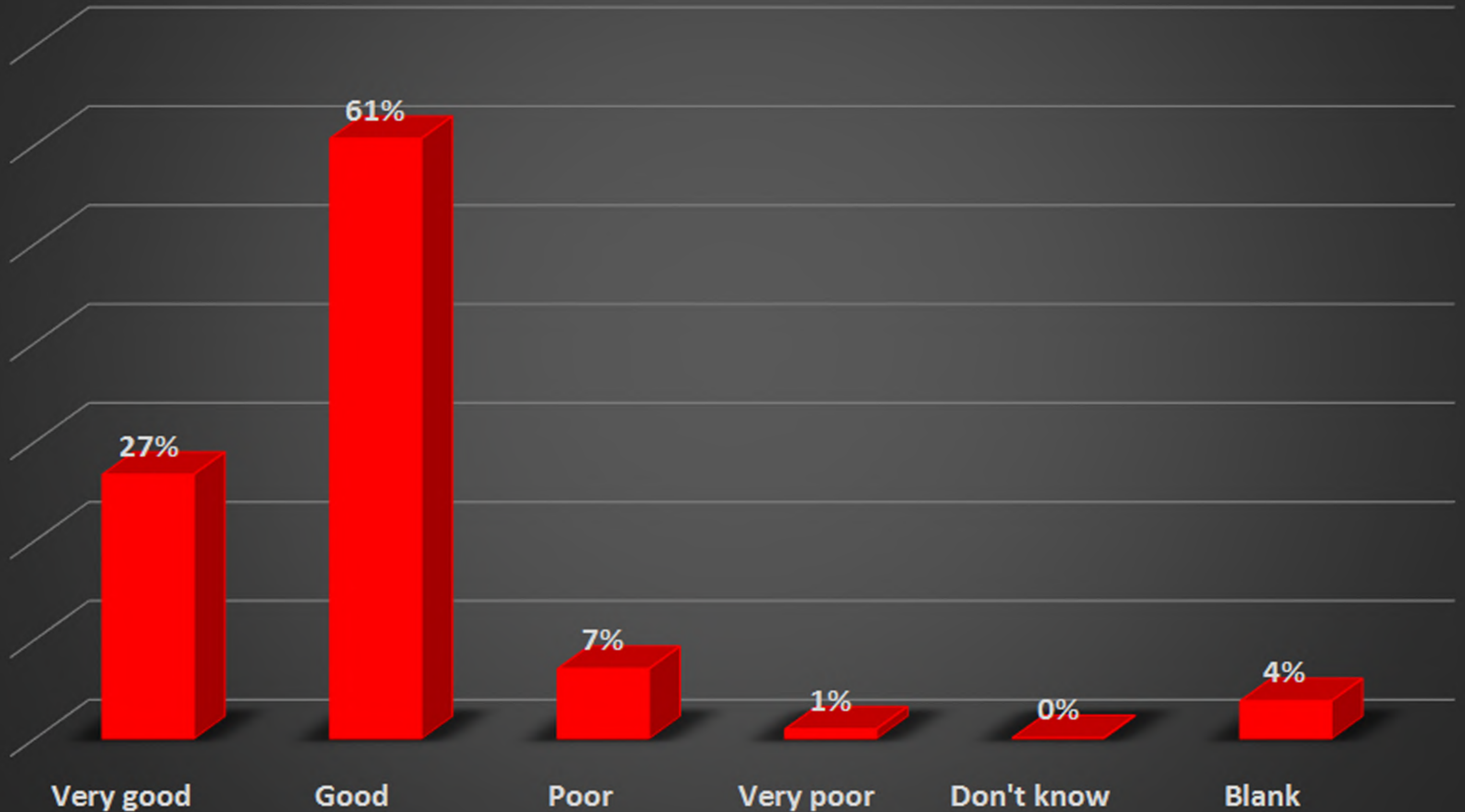
Accessible



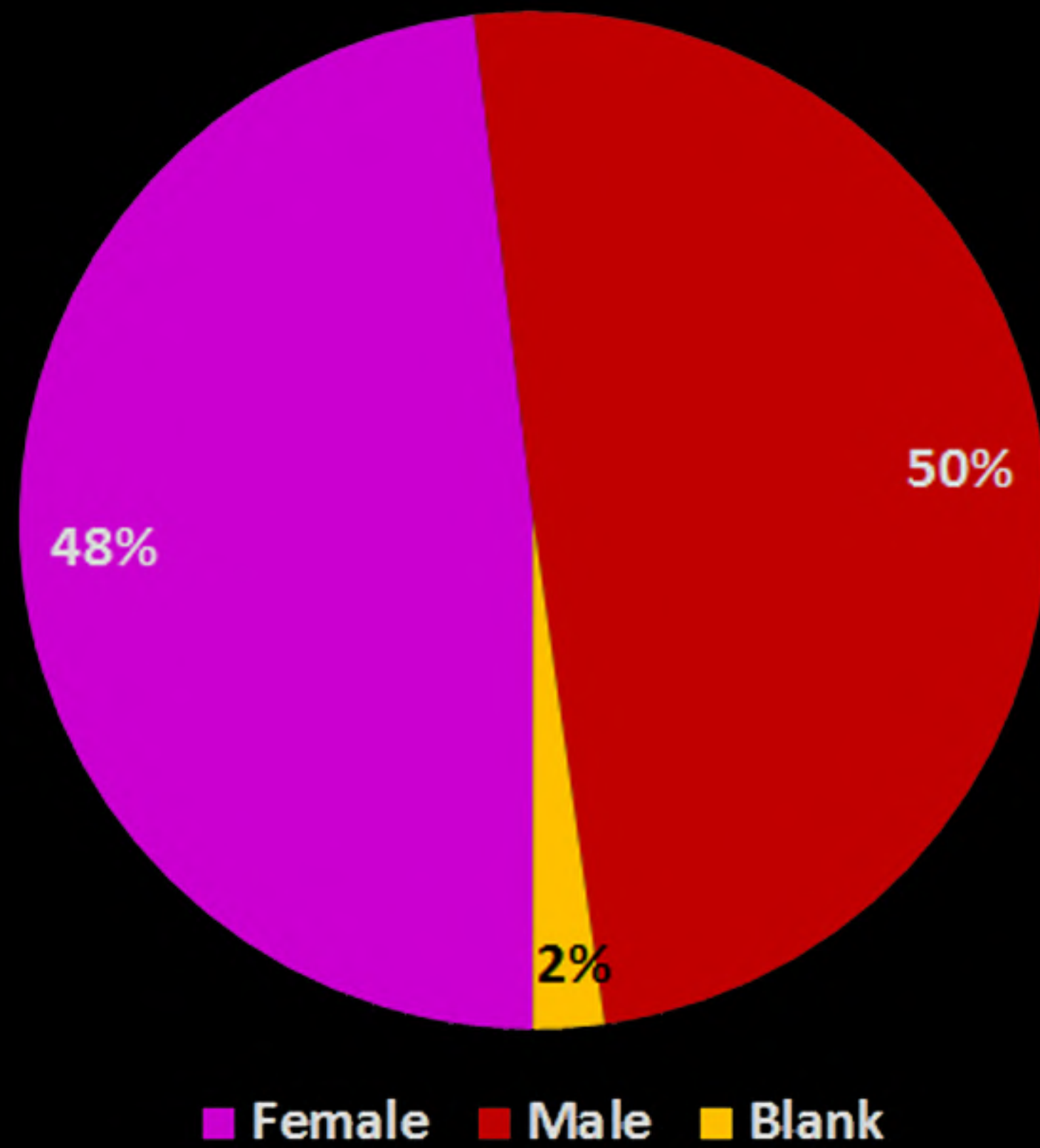
Ready to help



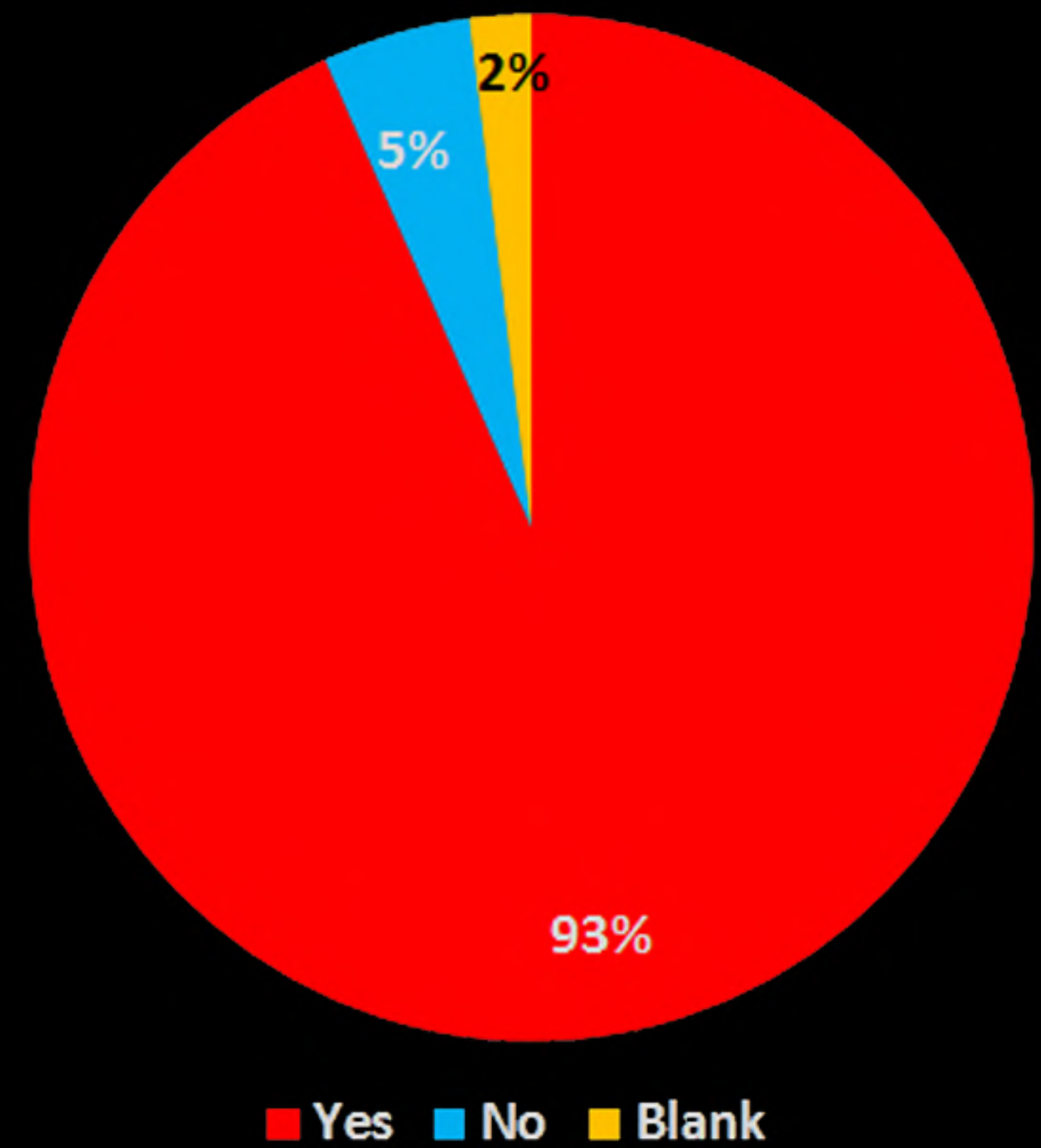
10 - Overall, how satisfied are you with Bilkent University Library and its services?



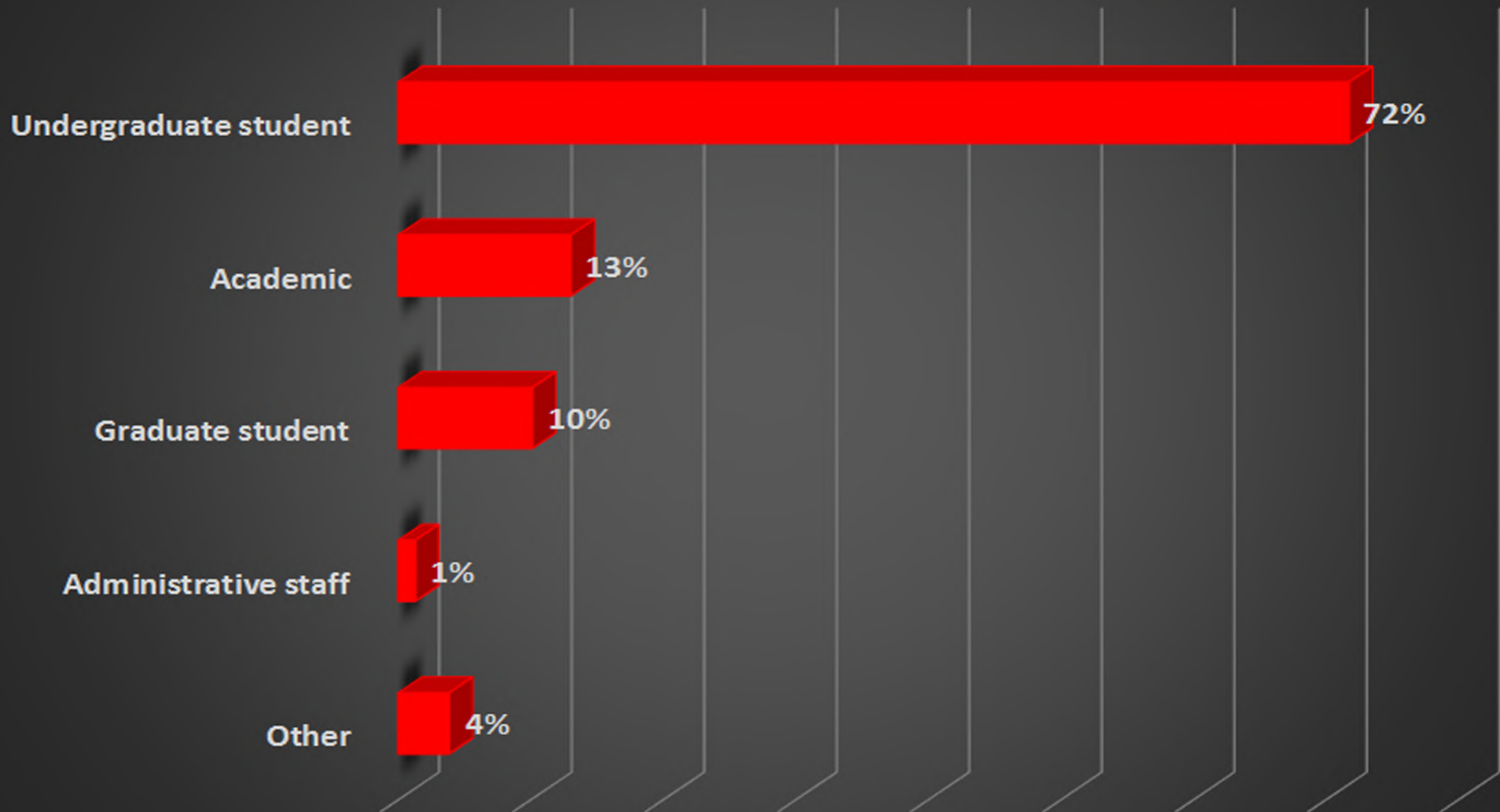
11 - What is your gender?



12 - Are you a member of Bilkent University?



13 - Please indicate your status.



14 - Please indicate your faculty or unit.

